DEDOLA
Precision Delivered

Guide

Mastering Shipment Visibility

A Practical Guide to Tracking, Documents, and Coordination

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Avoid Delays Caused by Poor Visibility

Shipment delays are often not caused by transit issues but by lack of clear information.

When updates are spread across emails, spreadsheets, and different systems, teams lose time trying to understand:

- where shipments are
- what documents are available
- what needs to happen next

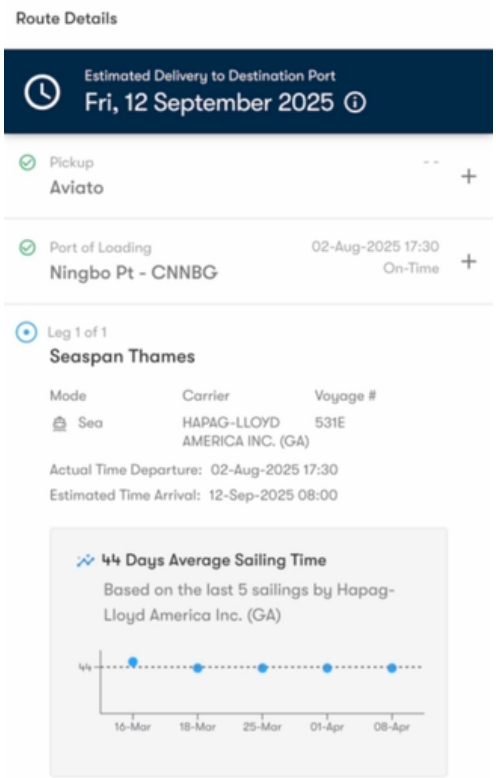
Even small gaps like a missing document or unclear arrival timing can lead to:

- delayed clearance
- missed delivery windows
- additional costs

The key is having shipment information organized, accessible, and consistently updated.

Keep Shipment Milestones Clear

Tracking shipments requires more than a status update—it requires understanding where the shipment is in the process and what comes next.



TrakItPRO provides visibility into key milestones:

- Departure from origin
- Arrival at destination
- Customs clearance status
- Final delivery

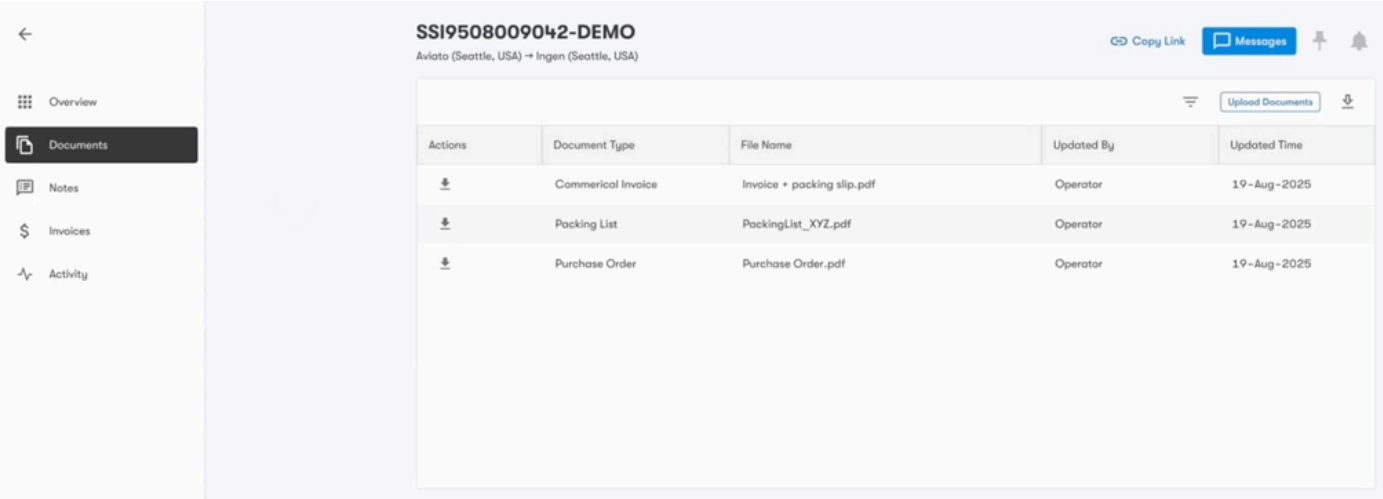
This allows teams to quickly assess progress and identify upcoming actions.

How This Helps

Clear milestones reduce confusion and allow teams to plan instead of reacting.

Keep Documents Organized and Accessible

Shipment coordination depends on having the right documents available at the right time.



TrakItPRO keeps documents tied directly to each shipment, including:

- Commercial invoices
- Transport documents
- Packing lists
- Supporting files

Instead of searching through emails, teams can access documents directly within the shipment record.

How This Helps

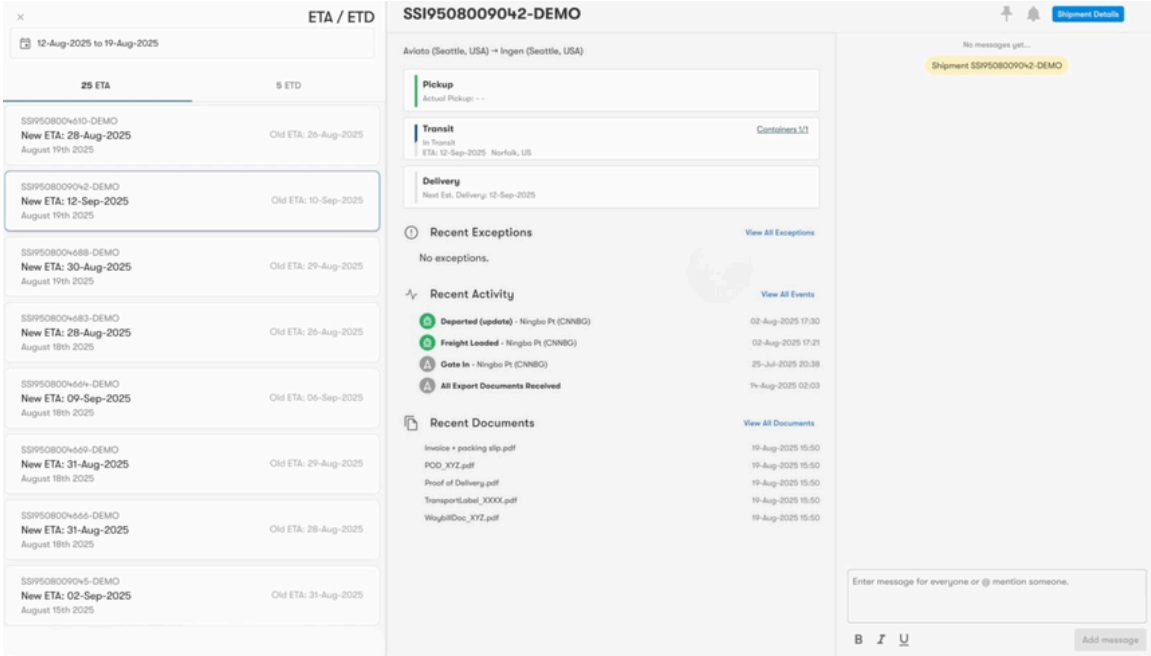
Organized documents reduce delays caused by missing or incomplete information.

Stay Aligned Across Teams

Shipment information is often shared across operations, finance, and receiving teams.

TrakItPRO acts as a shared reference point, allowing teams to:

- check shipment status without requesting updates
- access the same documents and data
- stay aligned on next steps



Dedola maintains the updates, ensuring the information reflects current shipment status.

How This Helps

A shared source of information reduces miscommunication and speeds up coordination.

Real-world example:

Reducing Delays from Missing Information

A client managing multiple import shipments was experiencing delays due to:

- missing documents
- unclear arrival timing
- repeated status requests

How Dedola helped?

- Centralized shipment tracking in TrakItPRO so all shipment milestones and status updates were visible in one place, reducing the need to check multiple sources
- Organized documents by shipment, making it easier for teams to access the correct files without searching through email threads
- Provided consistent milestone updates, ensuring the client always knew the current status and what steps were coming next

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The result?

Faster internal coordination

Fewer delays caused by missing information

Reduced time spent requesting updates

What to Look for in a Shipment Visibility Platform

Not all tracking tools provide usable information.

Look for:

- Clear milestone tracking
- Shipment-level document organization
- Arrival planning visibility
- Consistent updates
- Easy access across teams

Why Choose Dedola?

Dedola combines structured visibility through TrakItPRO with active shipment coordination and communication, helping teams stay aligned, reduce uncertainty, and make decisions with better timing.

See TrakItPRO in Practice

Shipment visibility is most effective when it reflects real operations.

We can walk through how your shipments move, how documents are currently managed, and where clearer visibility can support your team's day-to-day coordination and decision-making.

BOOK A DEMO

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