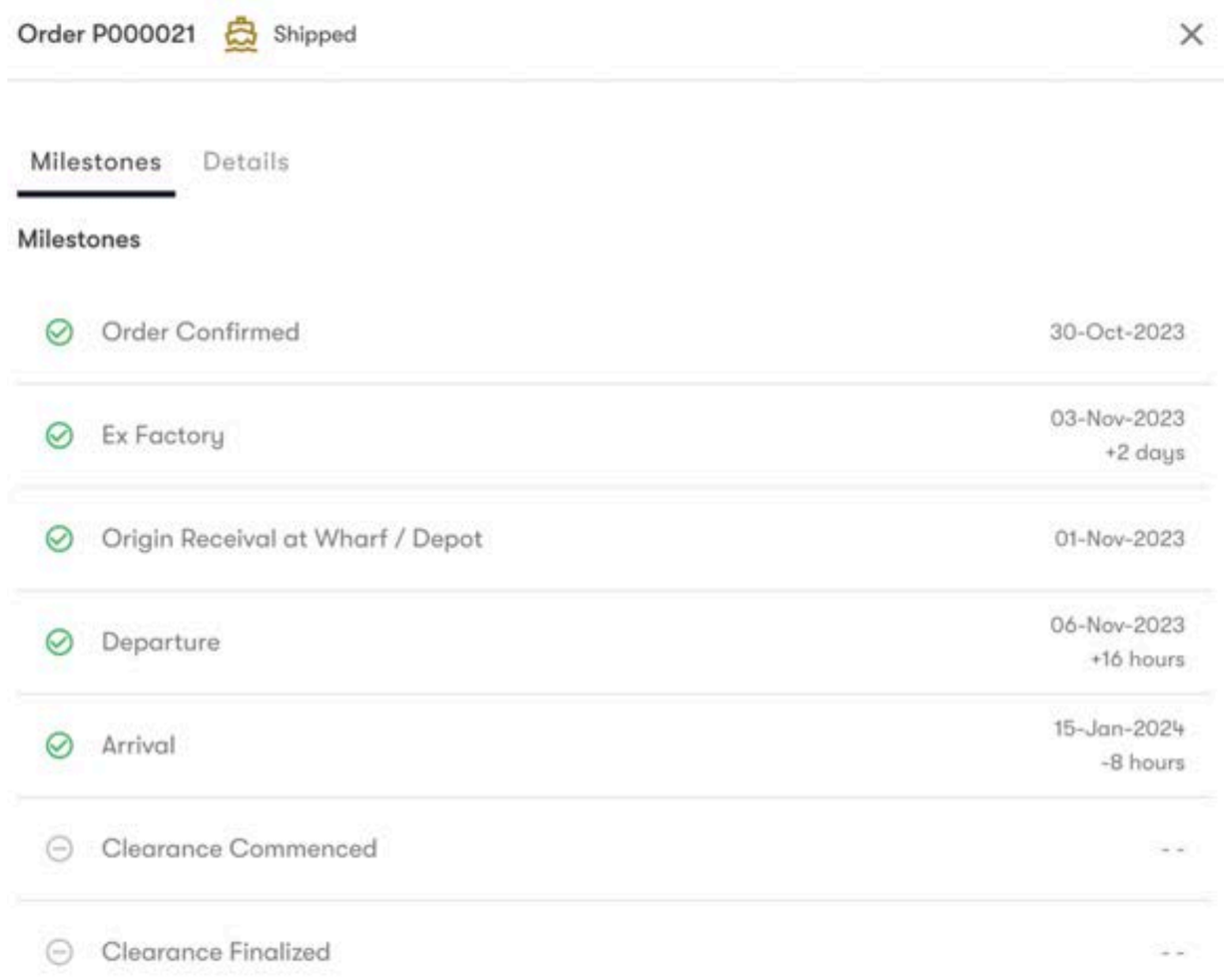
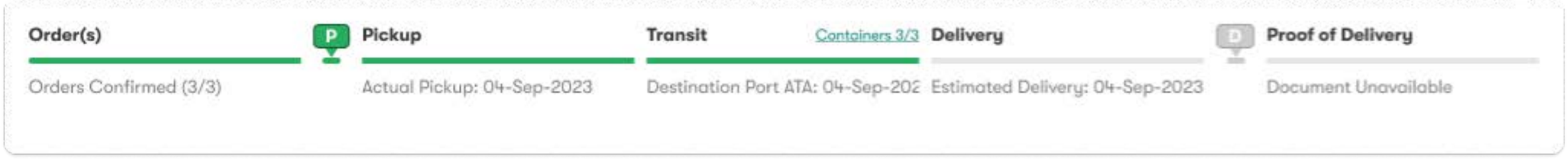
DEDOLA
GLOBAL LOGISTICS

TRAKIT PRO

THE INDUSTRY'S BEST CARGO VISIBILITY AND TRACKING PLATFORM

We provide real-time visibility into shipments from PO to payment. Orders and their related SKUs are available from the time the order is placed, with their progress being updated along the way. Orders are linked to their planned shipment, providing continuous visibility into their movement as the shipment evolves. Our clients can find details on the route their shipment will take, the progress it's made, the containers, orders, and products associated with it, along with any critical documents. Once the shipment is invoiced, the invoice will also be connected to the shipment.





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Pickup Location
Table Mountain Foods
- -

Port of Loading
Cape Town - ZACPT
26-Feb-2024 15:18
On-Time

Leg 1 of 1
Osaka Express

Mode	Carrier	Voyage #
Sea	HAPAG LLOYD	2335E

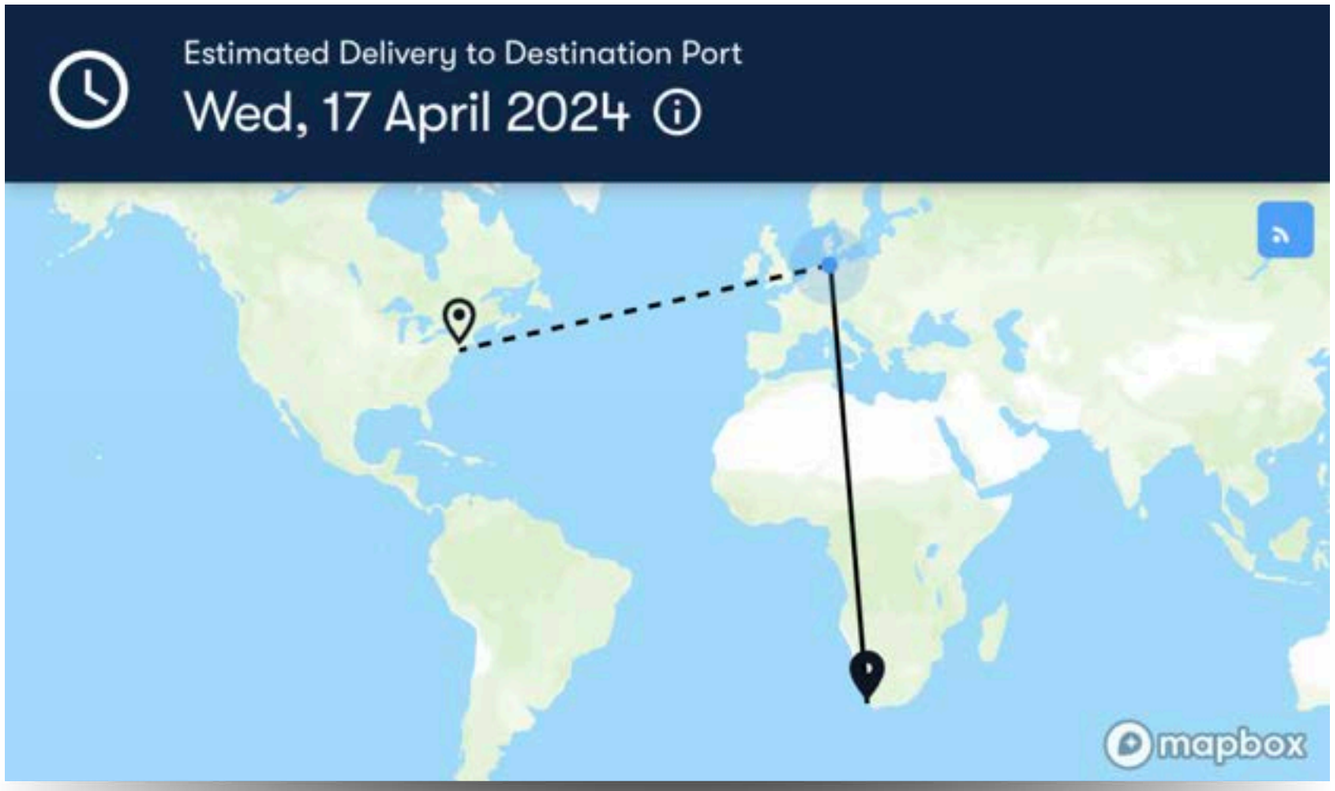
Actual Time Departure: 26-Feb-2024 15:18
Estimated Time Arrival: 17-Apr-2024 00:00

Port of Discharge
Newark - USEWR
17-Apr-2024 00:00

Delivery Location
Restaurant Supply
- -

TRACK AND TRACE DATA SHOWN IN REAL-TIME

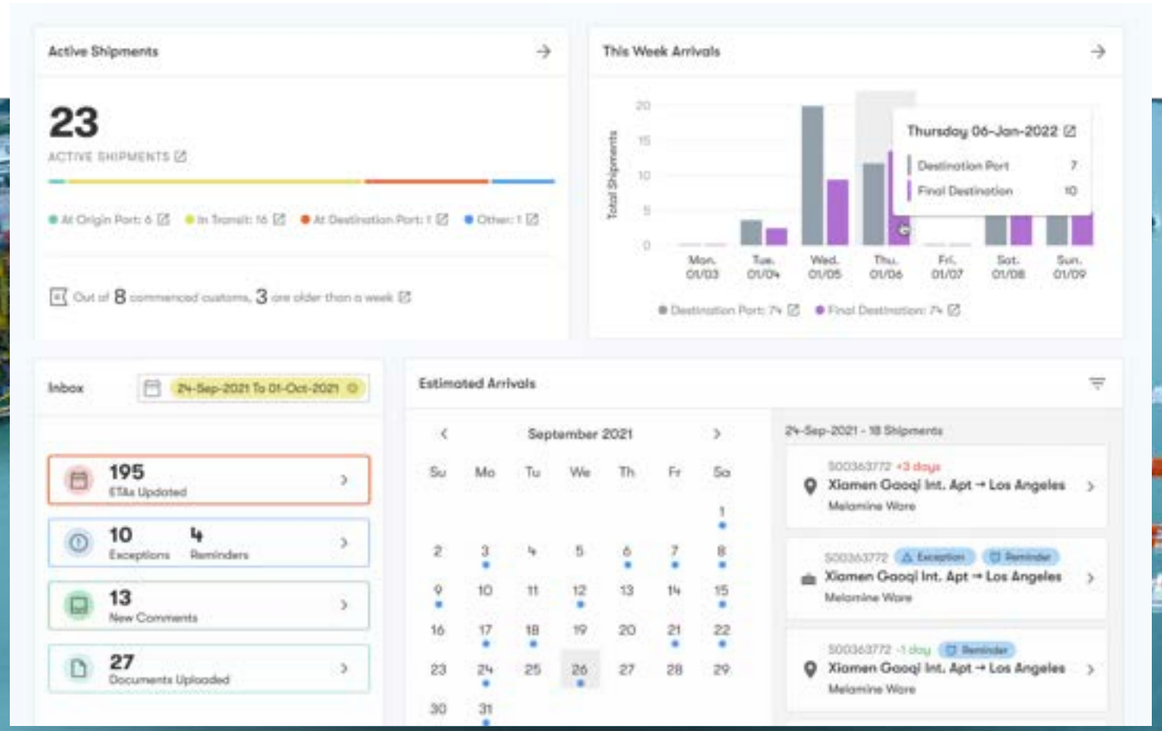
Our client platform is web-based and integrated with our internal operational systems, ensuring that you always have the most up-to-date information. We also provide live GPS tracking, which helps you keep a close eye on the progress of your shipment.



How do your visibility platforms compare to your competitors?

Many of our competitors tend to offer a series of disjointed portals into their back-end operational tools. These portals often have clunky UIs and confusing workflows, because they are not purpose-built for importers and exporters. In addition to this hodge podge of portals, there are typically still a lot of emails, spreadsheets, and phone calls in the mix – to compensate for the lack of a cohesive and modern tracking platform.

Our client platform spans every transport mode and every step of a shipment's journey, so it serves as a central spot for all your tracking and data needs. We provide our clients with a single login that gives them real-time access to the same data we use internally, but presented in a modern interface that is easy to understand. Our clients can customize the notifications they want to receive, the views they want for each stage of the shipment lifecycle, and even chat with our team within the platform.

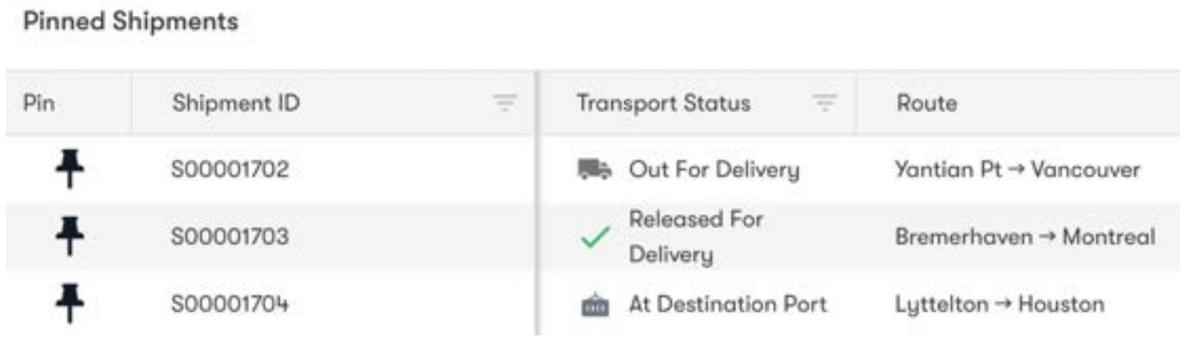


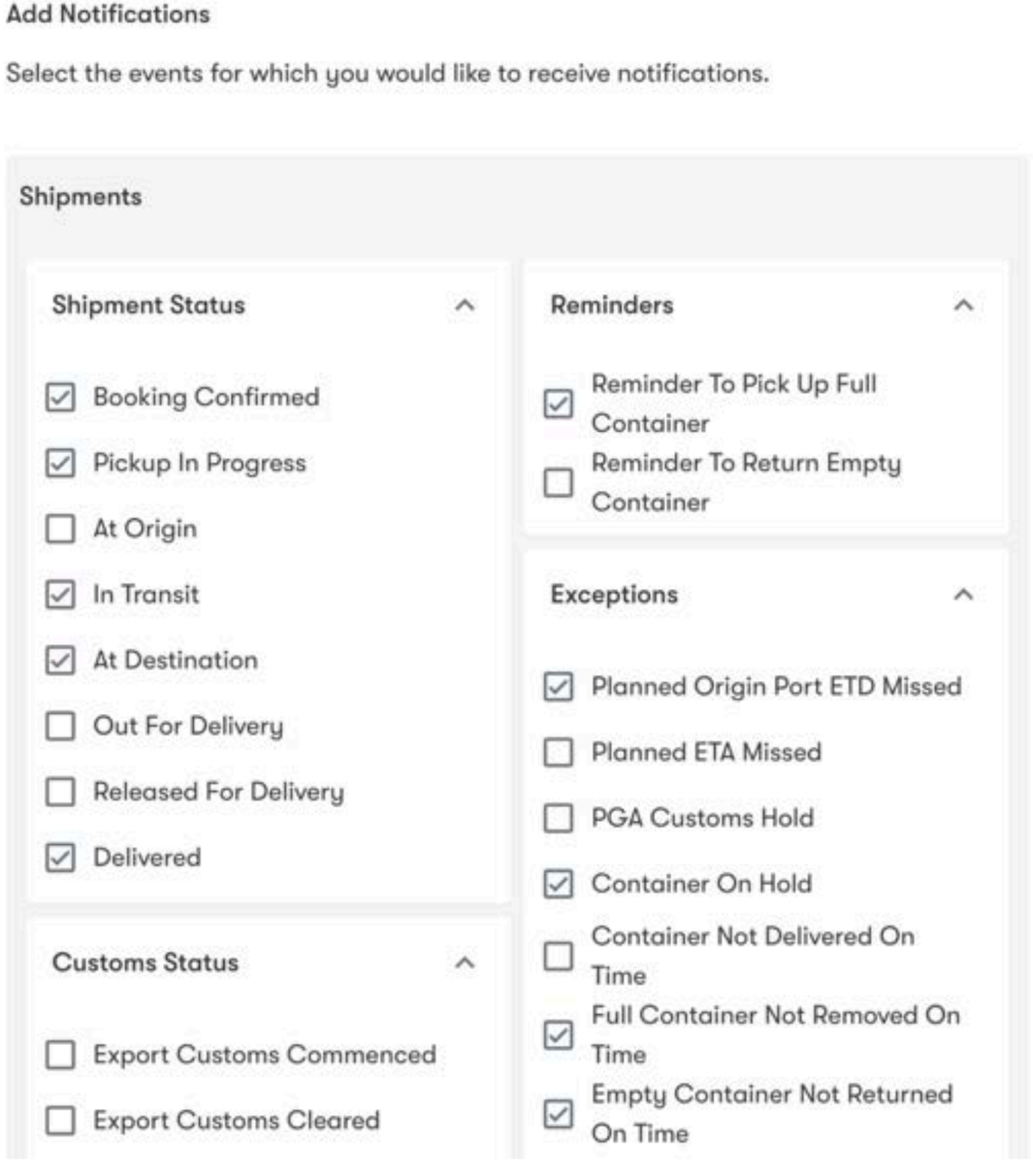
Streamlined Processes and Accurate Information on Status of Shipment and Expected Delivery Dates

Take the time to customize our platform notifications (events, exceptions, etc.) to ensure you are staying on top of all the things that matter most to your team.

Use our pinned shipment feature to keep an even closer eye on the shipments that are most important to your business.

Customize table views within our platform so you're always seeing the fields most relevant to your business. These can be configured on a per-user basis, so they can be tailored to each user's specific role.





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Customize Table Columns

Reference IDs

- Container Number ☐
- House Bill ☐
- Master Bill ☐
- Order ID ☑
- Seal Number ☐
- Shipment ID ☑

ⓘ This is the default shipment reference, it will be displayed at the beginning of the table and cannot be hidden.
Update Settings

- Shipper's Reference ☐

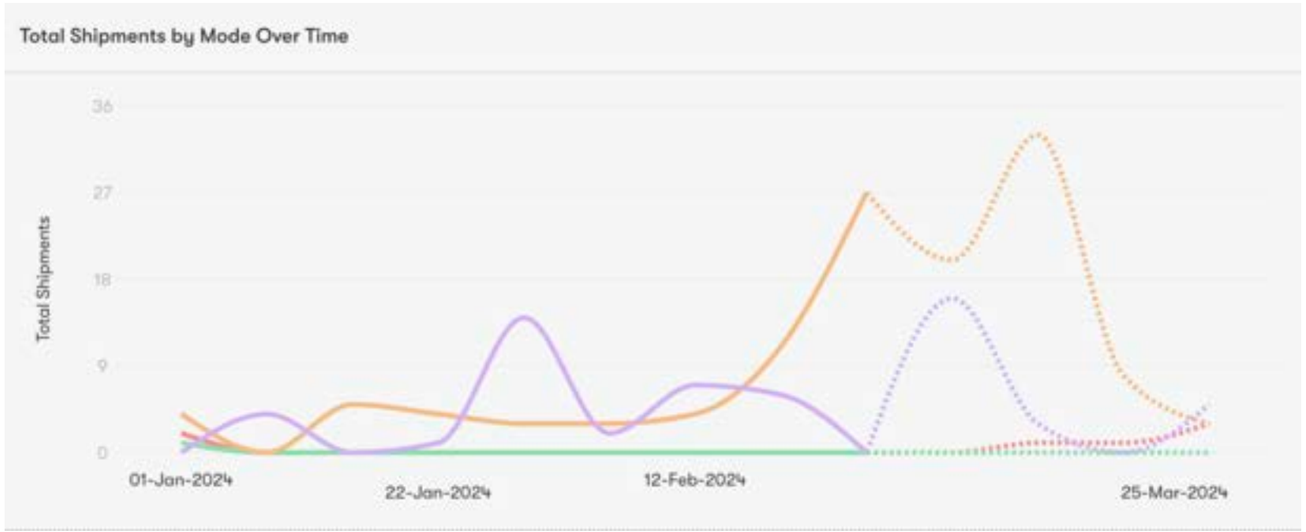
Related Parties

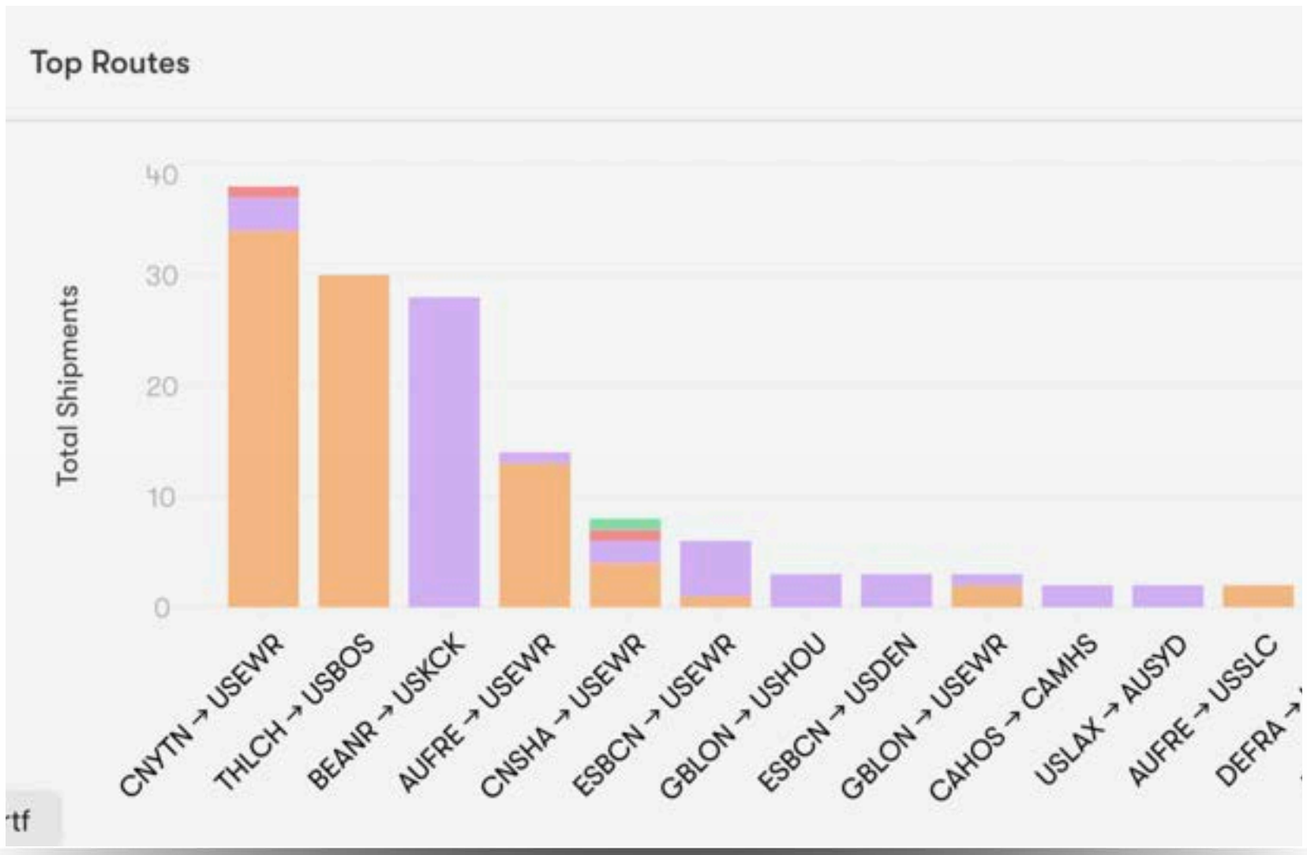
- Shipper (Supplier) ☑
- Local Client ☐

Dates

- ETD Origin Port ☑
- ETD Origin Port with Variance ☐
- ETD Origin Port - Updated At ☐
- ETD Origin Port - Original ☐
- ATD Origin Port ☐
- ETA Final Destination Port ☐
- ETA Final Destination Port with Variance ☑
- ETA Destination Port - Updated At ☐
- ETA Destination Port - Original ☐
- ATA Final Destination Port ☐
- ETA Final Delivery ☑
- ATA Final Delivery ☐
- Pickup From Date ☐

Use our Analytics page to understand trends across all your shipments - total cost, volume, weight, trade lane information, top routes. Configure the time period you are analyzing, and use the time comparison feature to understand trends happening YoY or QoQ. All of this is important to make sure you're shipping products in the most efficient way for your business. (We will help you keep an eye on all of this data too.)

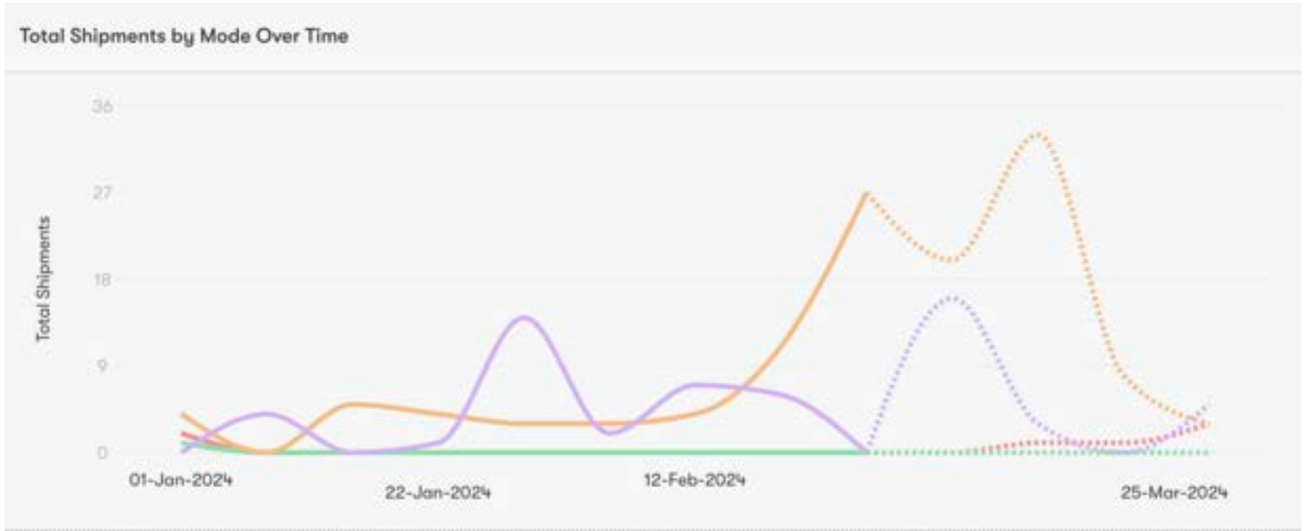


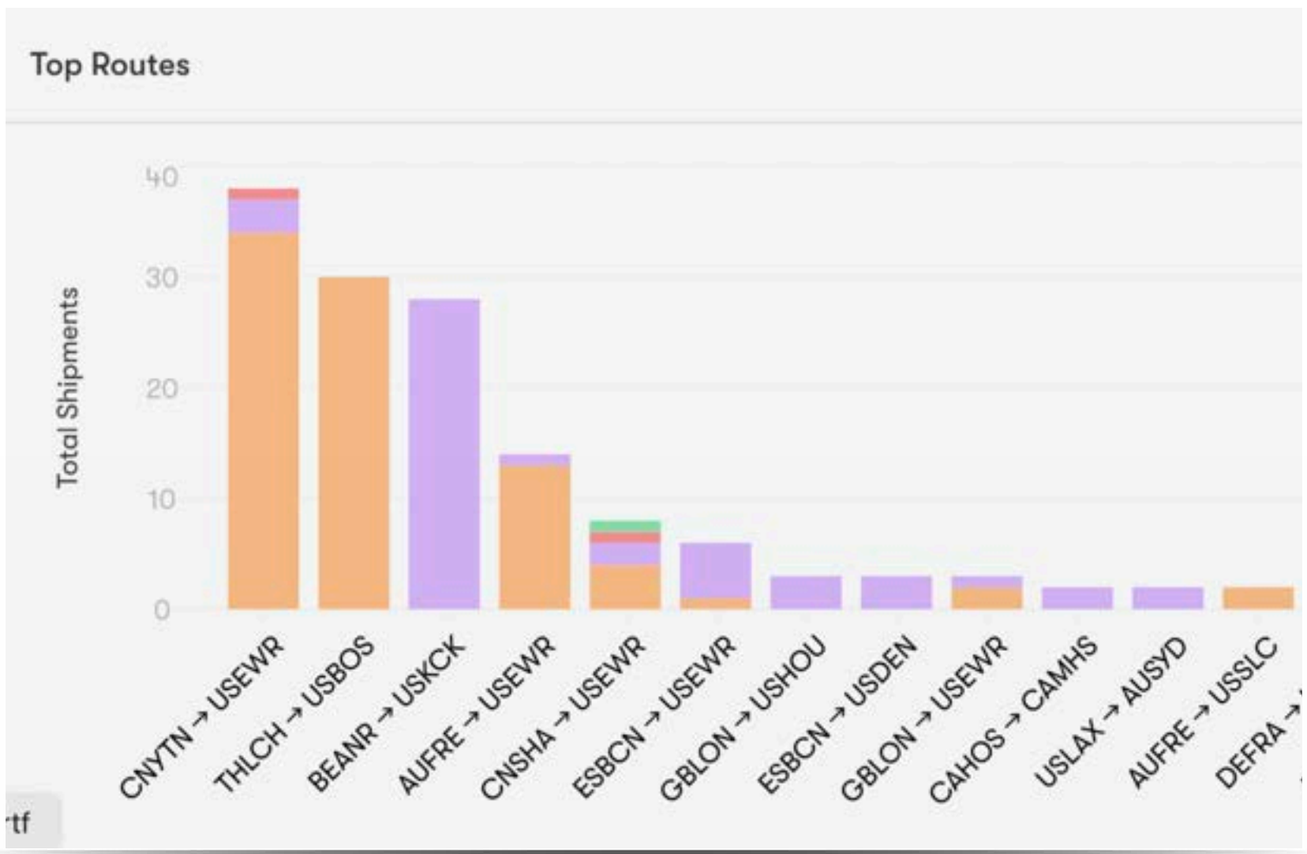


Measure Service Levels and Continuously Drive Improvements In Our Supply Chain

Our comprehensive analytics page provides insights into trends across all your shipments. With the ability to sort and analyze data by total cost, volume, weight, and trade lanes, you can identify your top routes and optimize your logistics strategy. Customize the time period for analysis and leverage the time comparison feature to easily track year-over-year (YOY) or quarter-over-quarter (QOQ) trends. These tools empower you to further enhance your operations.

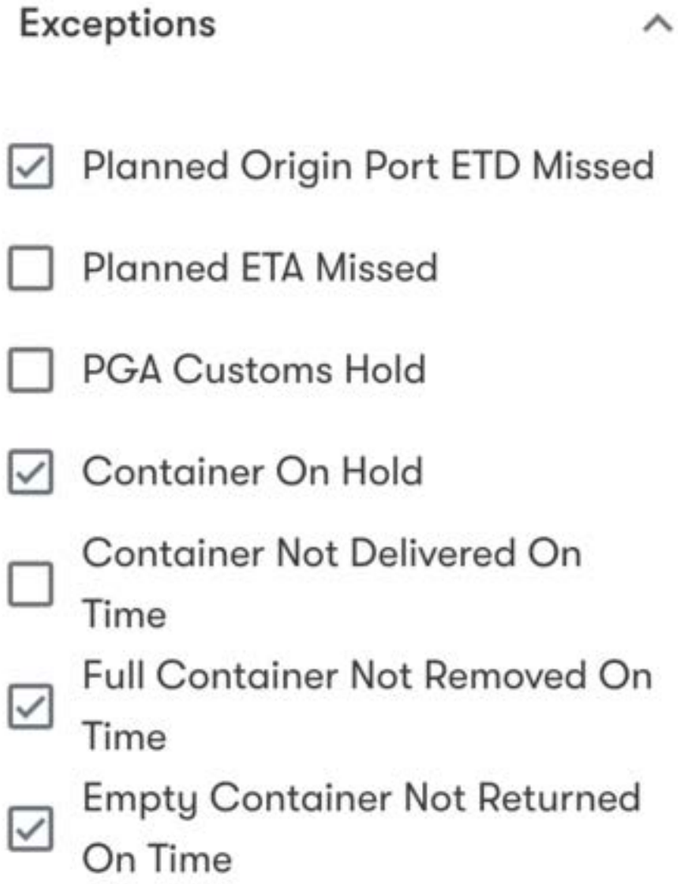
Additionally, you can set up proactive notifications for exceptions and customs holds. These alerts help identify potential delays or fees, enabling us to collaborate on solutions to avoid or mitigate these issues.

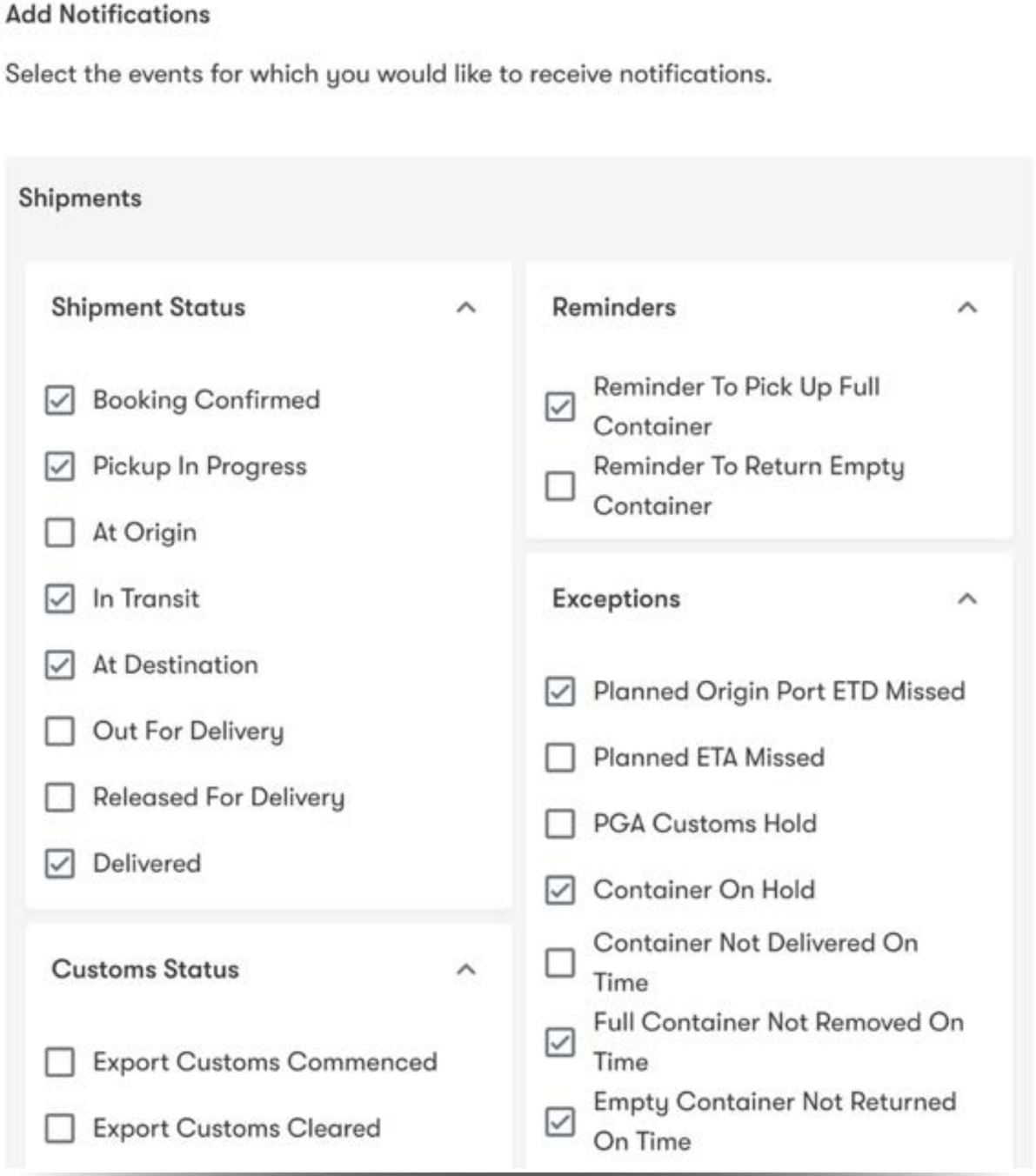




Custom, Real-Time Notifications

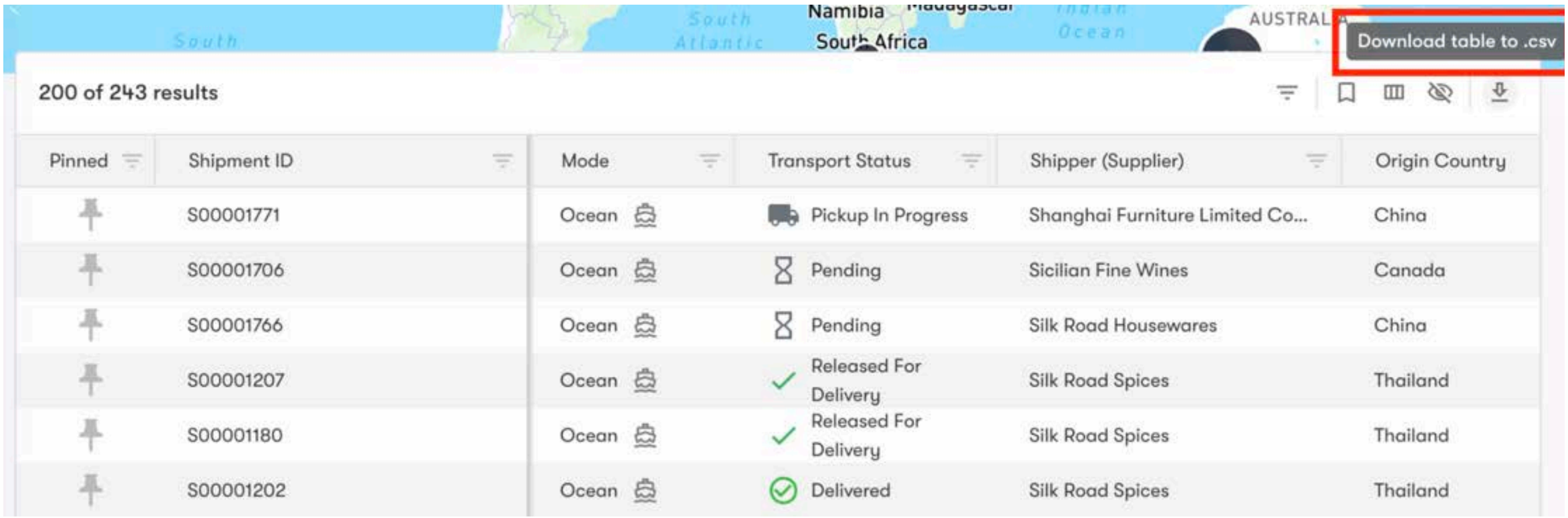
We offer a variety of notifications including transit statuses, customs statuses, exceptions, order statuses, and more. Our clients can customize their notifications to suit their needs.





Reporting Functionality and Custom Reports

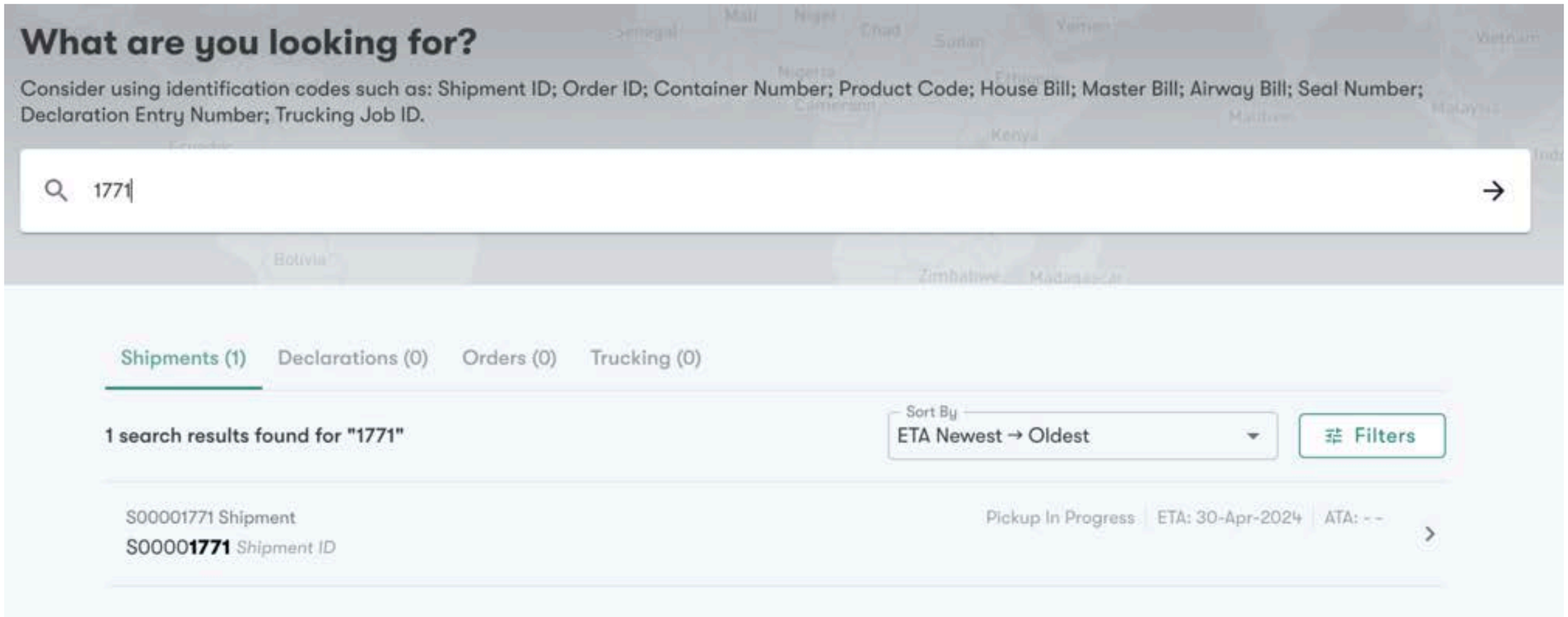
We provide in-platform visibility into all shipments, orders, bookings, invoices, and more. Clients can customize their views to include the information most relevant to them. Clients can export all data to CSV on-demand for easy sharing with others, or further analysis using your go-to spreadsheet tool.



Pinned	Shipment ID	Mode	Transport Status	Shipper (Supplier)	Origin Country
	S00001771	Ocean	Pickup In Progress	Shanghai Furniture Limited Co...	China
	S00001706	Ocean	Pending	Sicilian Fine Wines	Canada
	S00001766	Ocean	Pending	Silk Road Housewares	China
	S00001207	Ocean	Released For Delivery	Silk Road Spices	Thailand
	S00001180	Ocean	Released For Delivery	Silk Road Spices	Thailand
	S00001202	Ocean	Delivered	Silk Road Spices	Thailand

Describe your platform's search capabilities. Is your platform real-time searchable from a single search bar, across all data fields, by keyword?

Our platform includes real-time global search. From anywhere in the platform you can search for shipments based on a number of fields including: Shipment ID; Order ID; Container Number; Product Code; House Bill; Master Bill; Airway Bill; Seal Number; Declaration Entry Number; Trucking Job ID.



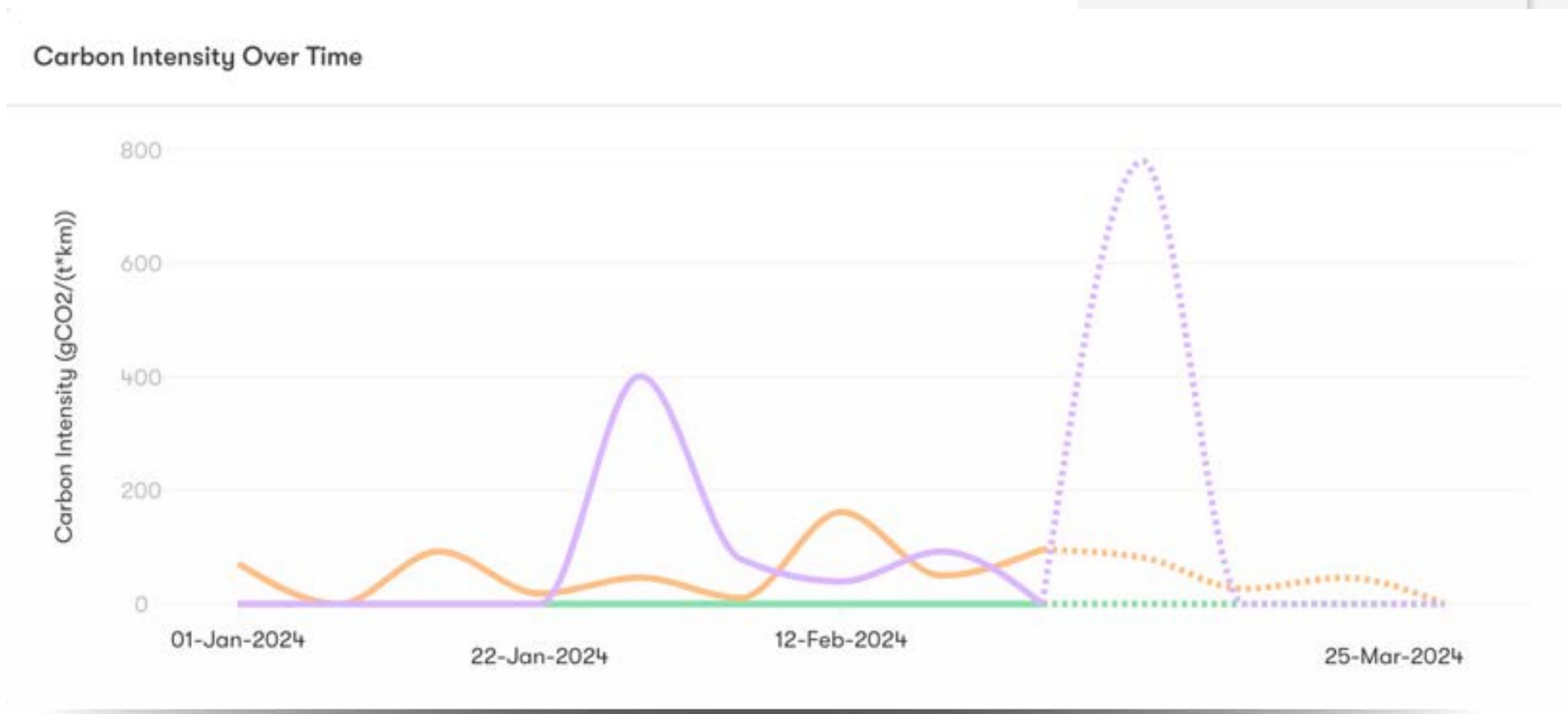
For customs brokerage, keep reports of imported goods and keep customs documents and records within the time period set by US law.

All customs documents stored in our back-end operational system are also available to you from our client platform, and you can set up notifications for newly accessible documents. The data in the platform is accessible indefinitely; there is no timeframe after which data is lost, so we can satisfy all document retention requirements.

CO2 emissions tracking?

We provide CO2 emissions tracking for individual shipments as well as aggregate reporting for broader analysis. The calculations are provided by Lune (audited & accredited by Smart Freight Centre, following the GLEC Framework, and compliant with ISO 14083). We provide total CO2 emissions in tons for each shipment, as well as a Carbon Intensity Over Time analysis across all shipments.

Shipment ID	CO2e Emissions
S00001226	2.14 t
S00001765	- -
S00001763	- -
S00001773	8.64 t
S00001194	3.51 t
S00001196	3.51 t



Please provide a sample list of in-transit milestones used in your visibility platform.

Shipment milestones:

Pending	The shipment has not started its journey
Booking Confirmed	The booking has been confirmed and turned into a shipment
Pickup In Progress	The shipment is being picked up and taken to port of origin
At Origin	The shipment is at port of origin
In Transit	The shipment is in transit between port of origin and port of destination
At Destination Port	The shipment is at port of destination
Out For Delivery	The shipment is leaving port, and we are handling final delivery
Released For Delivery	This shipment is leaving port, and we are not handling final delivery
Delivered	The shipment was successfully delivered to final destination

Customs Statuses:

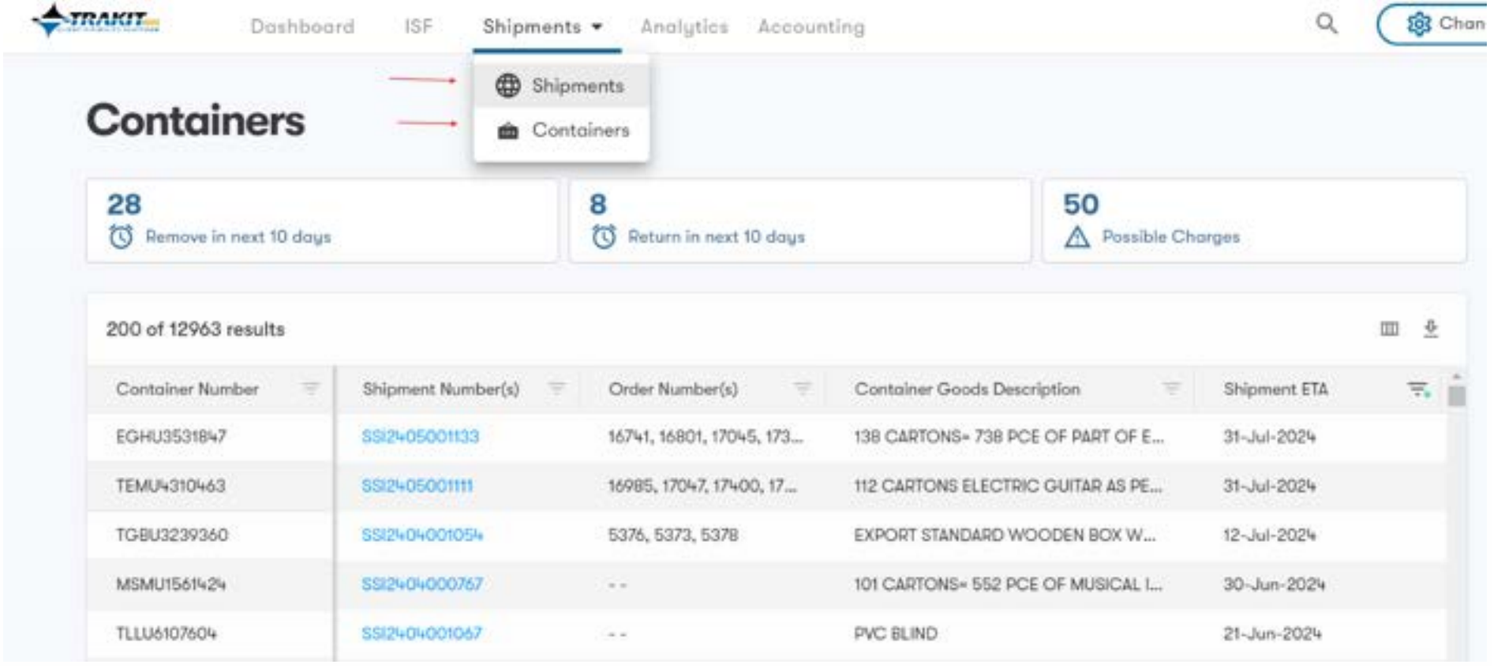
Import Customs Commenced, Import Customs Cleared, Import Customs Hold, Export Customs Commenced, Export Customs Cleared

Critical container dates:

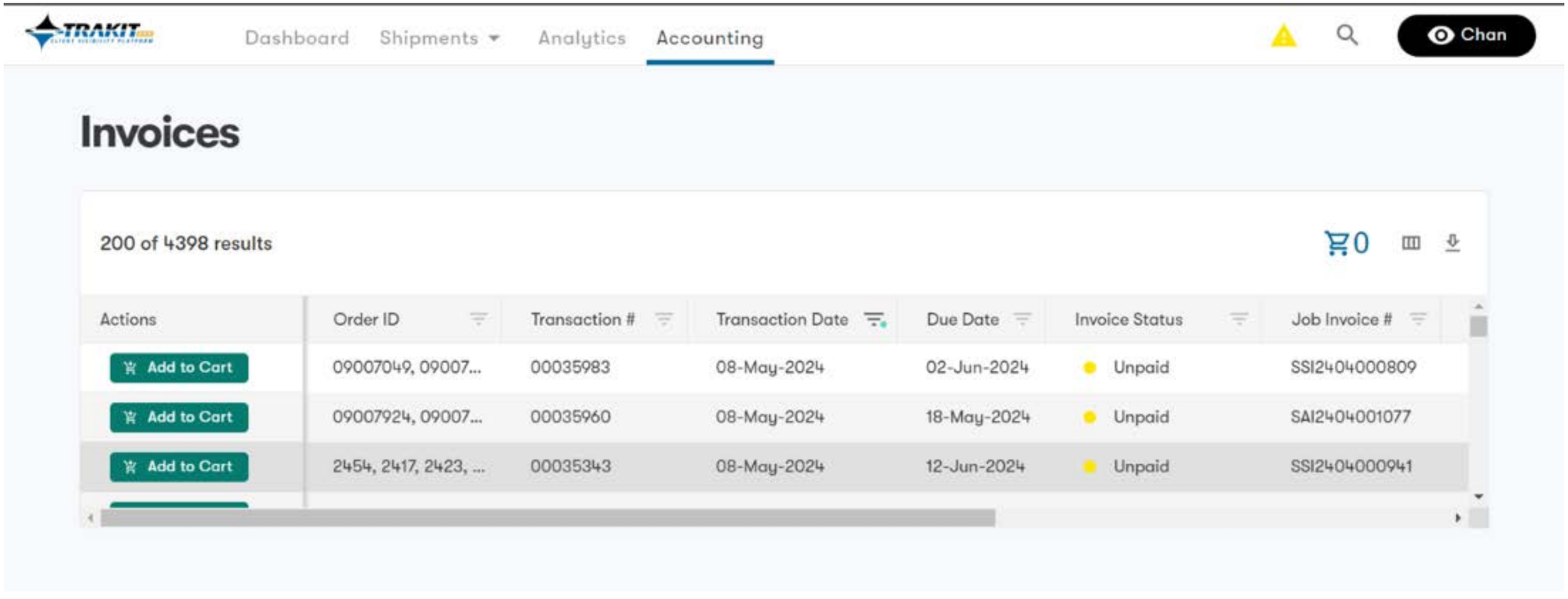
Estimated Full Delivery, Return Empty By, Empty Returned On, Empty Needed By, Departure Estimated Pickup, CTO Storage Start, CFS Storage Start

Accounting Access

- **User specific access to accounting tab – feature**
  - You can control who on your team can have access to the accounting tab
  - Send this inquiry via your sales person or simply submit it via ***dglit@dedola.com*** and our team will enable it for you
- **Container Tab**
  - View data by container specific



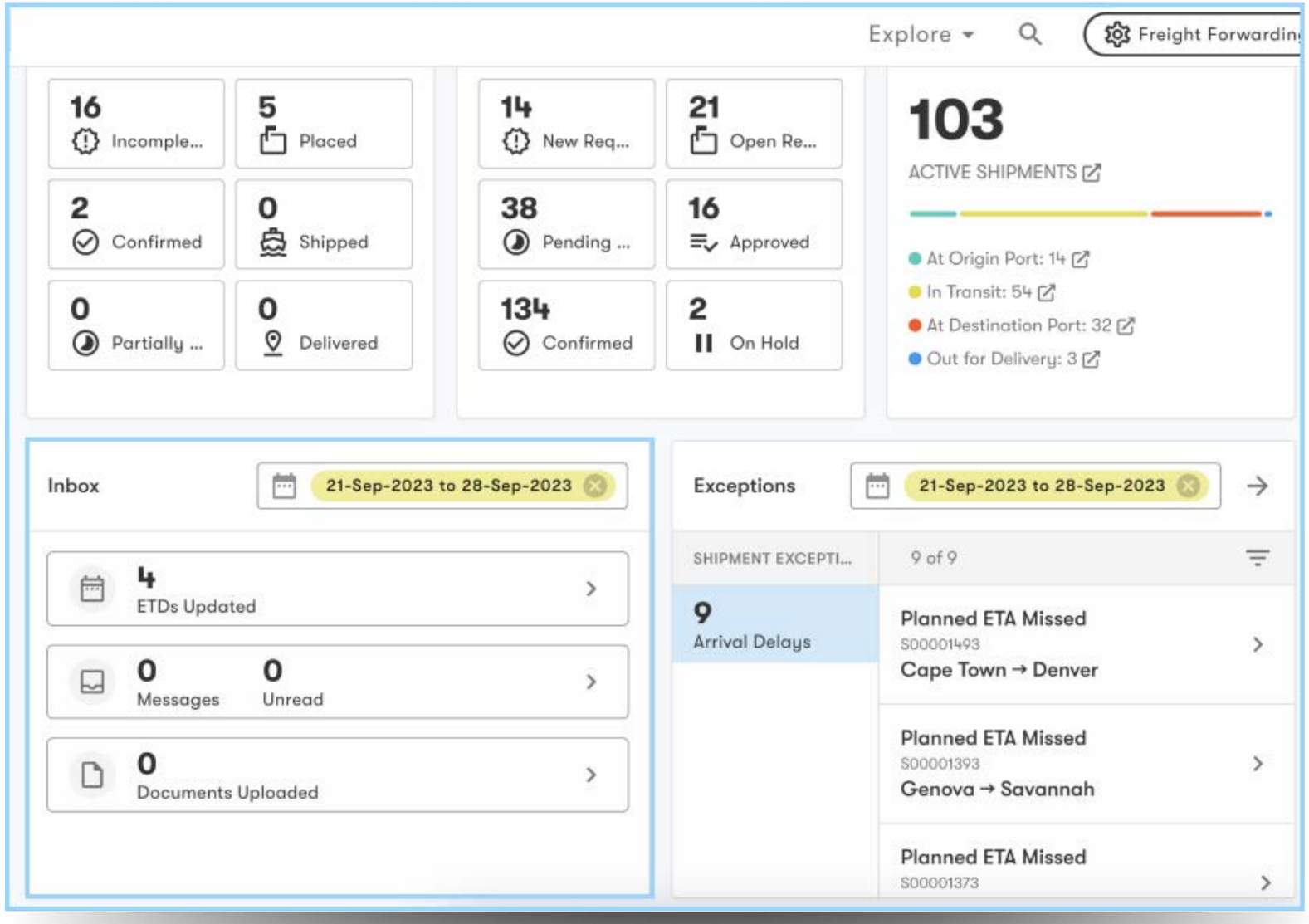
- **Accounting tab**
  - Clients can reconcile and pay invoices through their TrakITPRO portal



In-App Messenger

The In-App Messenger allows users to maintain organized conversations, within the context of a specific order, booking, or shipment.

View all of your messages from the Inbox card on the dashboard, where you can see the number of total and unread messages in your account.

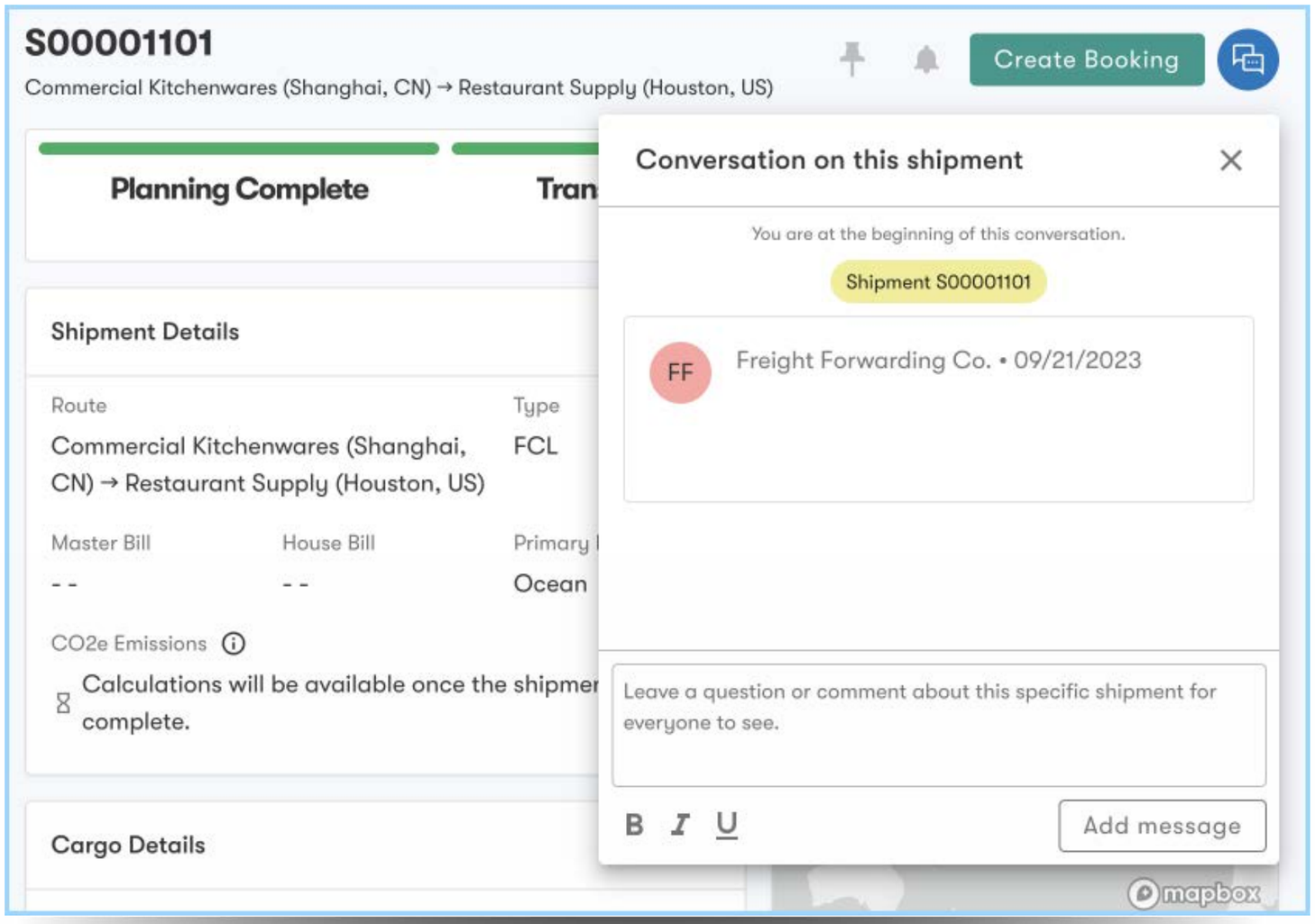


You can also access each message thread through the page that it corresponds to:

- Shipment Details
- Trucking Details
- Order Details
- Booking Details

Messenger Notification Settings

Users can customize when to be notified about a message in the Notifications tab of the Settings page. See Settings Menu for more details.



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