







**THE INDUSTRY'S BEST CARGO  
VISIBILITY AND TRACKING  
PLATFORM**





We provide real-time visibility into shipments from PO to payment. Orders and their related SKUs are available from the time the order is placed, with their progress being updated along the way. Orders are linked to their planned shipment, providing continuous visibility into their movement as the shipment evolves. Our clients can find details on the route their shipment will take, the progress it's made, the containers, orders, and products associated with it, along with any critical documents. Once the shipment is invoiced, the invoice will also be connected to the shipment.

Order P000021  Shipped ✕

Milestones Details

| Milestones |                                  |                          |
|------------|----------------------------------|--------------------------|
| ✓          | Order Confirmed                  | 30-Oct-2023              |
| ✓          | Ex Factory                       | 03-Nov-2023<br>+2 days   |
| ✓          | Origin Receival at Wharf / Depot | 01-Nov-2023              |
| ✓          | Departure                        | 06-Nov-2023<br>+16 hours |
| ✓          | Arrival                          | 15-Jan-2024<br>-8 hours  |
| ⊖          | Clearance Commenced              | --                       |
| ⊖          | Clearance Finalized              | --                       |

| Order(s)               |  Pickup | Transit                          |  Containers 3/3 | Delivery                        |  Proof of Delivery |
|------------------------|--|----------------------------------|--|---------------------------------|---|
| Orders Confirmed (3/3) | Actual Pickup: 04-Sep-2023   | Destination Port ATA: 04-Sep-202 |  | Estimated Delivery: 04-Sep-2023 | Document Unavailable  |



✓

Pickup Location

Table Mountain Foods

--

+

✓

Port of Loading

Cape Town - ZACPT

26-Feb-2024 15:18  
On-Time

+

●

Leg 1 of 1

Osaka Express

|      |             |          |
|------|-------------|----------|
| Mode | Carrier     | Voyage # |
| Sea  | HAPAG LLOYD | 2335E    |

Actual Time Departure: 26-Feb-2024 15:18  
Estimated Time Arrival: 17-Apr-2024 00:00

🕒

Port of Discharge

Newark - USEWR

17-Apr-2024 00:00

+

🕒

Delivery Location

Restaurant Supply

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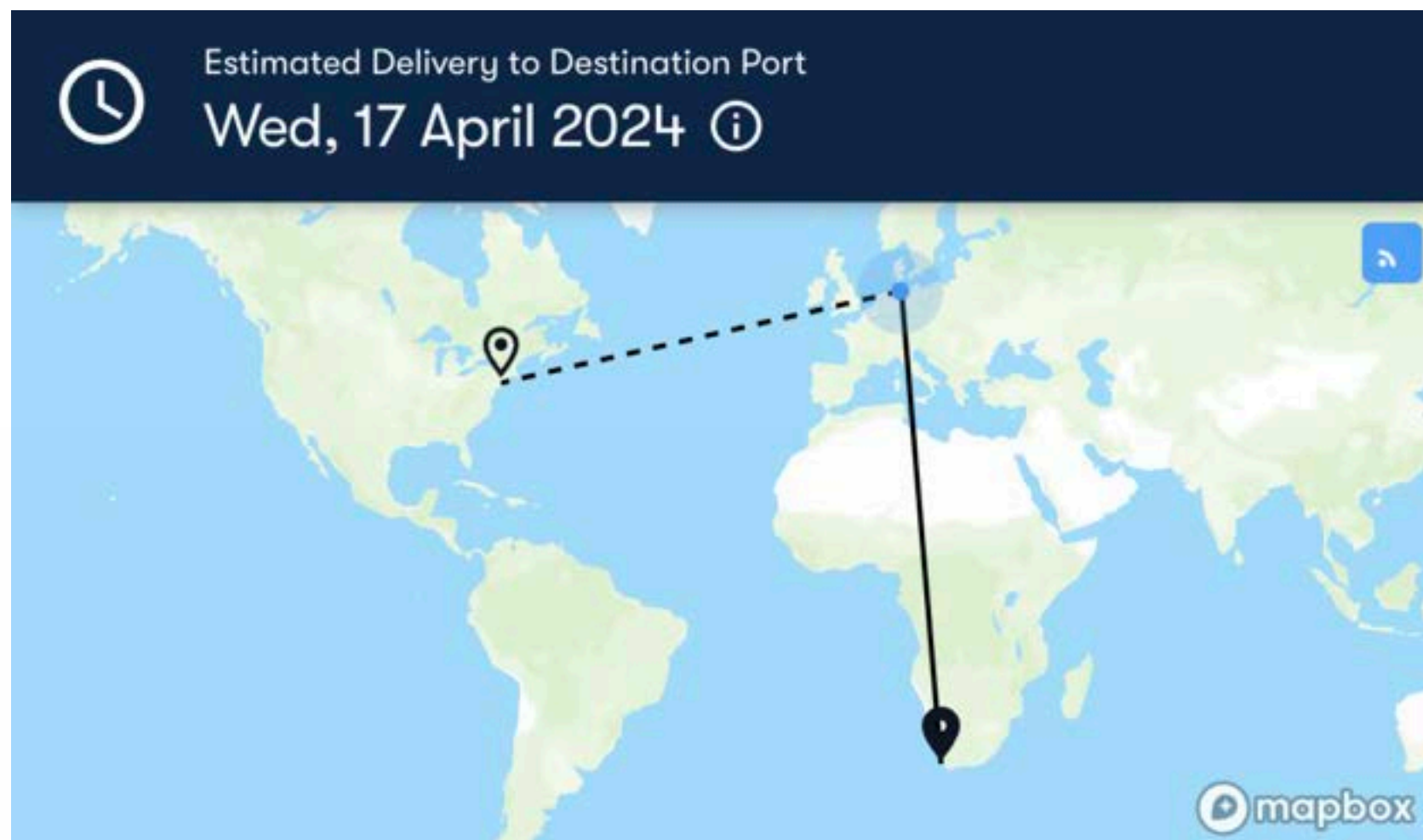
+





## TRACK AND TRACE DATA SHOWN IN REAL-TIME

Our client platform is web-based and integrated with our internal operational systems, ensuring that you always have the most up-to-date information. We also provide live GPS tracking, which helps you keep a close eye on the progress of your shipment.



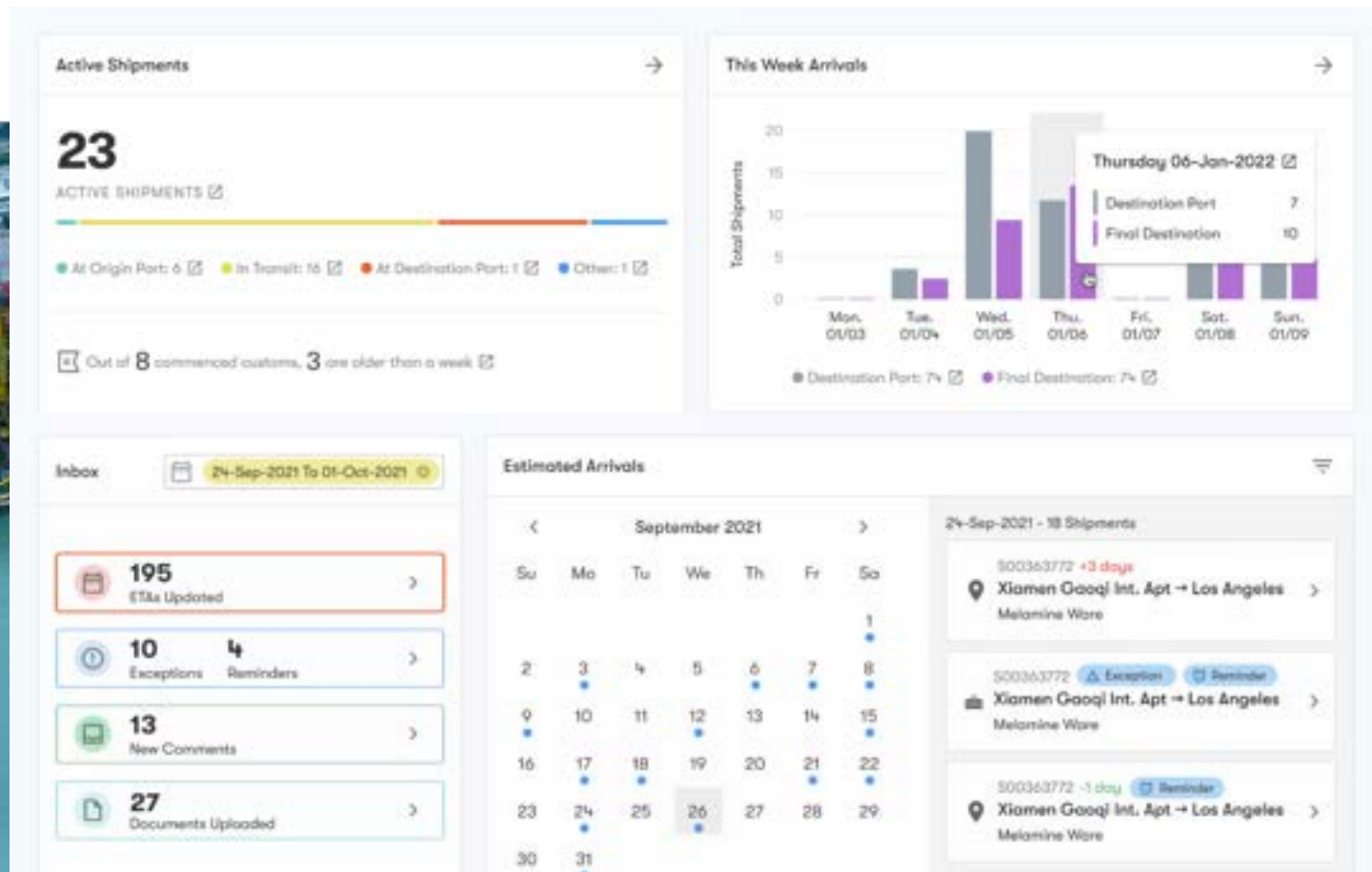
## How do your visibility platforms compare to your competitors?

Many of our competitors tend to offer a series of disjointed portals into their back-end operational tools. These portals often have clunky UIs and confusing workflows, because they are not purpose-built for importers and exporters. In addition to this hodge podge of portals, there are typically still a lot of emails, spreadsheets, and phone calls in the mix - to compensate for the lack of a cohesive and modern tracking platform.





Our client platform spans every transport mode and every step of a shipment's journey, so it serves as a central spot for all your tracking and data needs. We provide our clients with a single login that gives them real-time access to the same data we use internally, but presented in a modern interface that is easy to understand. Our clients can customize the notifications they want to receive, the views they want for each stage of the shipment lifecycle, and even chat with our team within the platform.







## Streamlined Processes and Accurate Information on Status of Shipment and Expected Delivery Dates

Take the time to customize our platform notifications (events, exceptions, etc.) to ensure you are staying on top of all the things that matter most to your team.

## Use our pinned shipment feature to keep an even closer eye on the shipments that are most important to your business.

Customize table views within our platform so you’re always seeing the fields most relevant to your business. These can be configured on a per-user basis, so they can be tailored to each user’s specific role.

| Pinned Shipments |             |                       |                        |
|------------------|-------------|-----------------------|------------------------|
| Pin              | Shipment ID | Transport Status      | Route                  |
|                  | S00001702   | Out For Delivery      | Yantian Pt → Vancouver |
|                  | S00001703   | Released For Delivery | Bremerhaven → Montreal |
|                  | S00001704   | At Destination Port   | Lyttelton → Houston    |

### Add Notifications

Select the events for which you would like to receive notifications.

Shipments

Shipment Status

☒ Booking Confirmed

☒ Pickup In Progress

☐ At Origin

☒ In Transit

☒ At Destination

☐ Out For Delivery

☐ Released For Delivery

☒ Delivered

Customs Status

☐ Export Customs Commenced

☐ Export Customs Cleared

Reminders

☒ Reminder To Pick Up Full Container

☐ Reminder To Return Empty Container

Exceptions

☒ Planned Origin Port ETD Missed

☐ Planned ETA Missed

☐ PGA Customs Hold

☒ Container On Hold

☐ Container Not Delivered On Time

☒ Full Container Not Removed On Time

☒ Empty Container Not Returned On Time




## Customize Table Columns



### Reference IDs

|                  |                                     |
|------------------|-------------------------------------|
| Container Number | <input type="checkbox"/>            |
| House Bill       | <input type="checkbox"/>            |
| Master Bill      | <input type="checkbox"/>            |
| Order ID         | <input checked="" type="checkbox"/> |
| Seal Number      | <input type="checkbox"/>            |
| Shipment ID      | <input checked="" type="checkbox"/> |

 This is the default shipment reference, it will be displayed at the beginning of the table and cannot be hidden.

[Update Settings](#) 

|                     |                          |
|---------------------|--------------------------|
| Shipper's Reference | <input type="checkbox"/> |
|---------------------|--------------------------|

### Related Parties

|                    |                                     |
|--------------------|-------------------------------------|
| Shipper (Supplier) | <input checked="" type="checkbox"/> |
| Local Client       | <input type="checkbox"/>            |

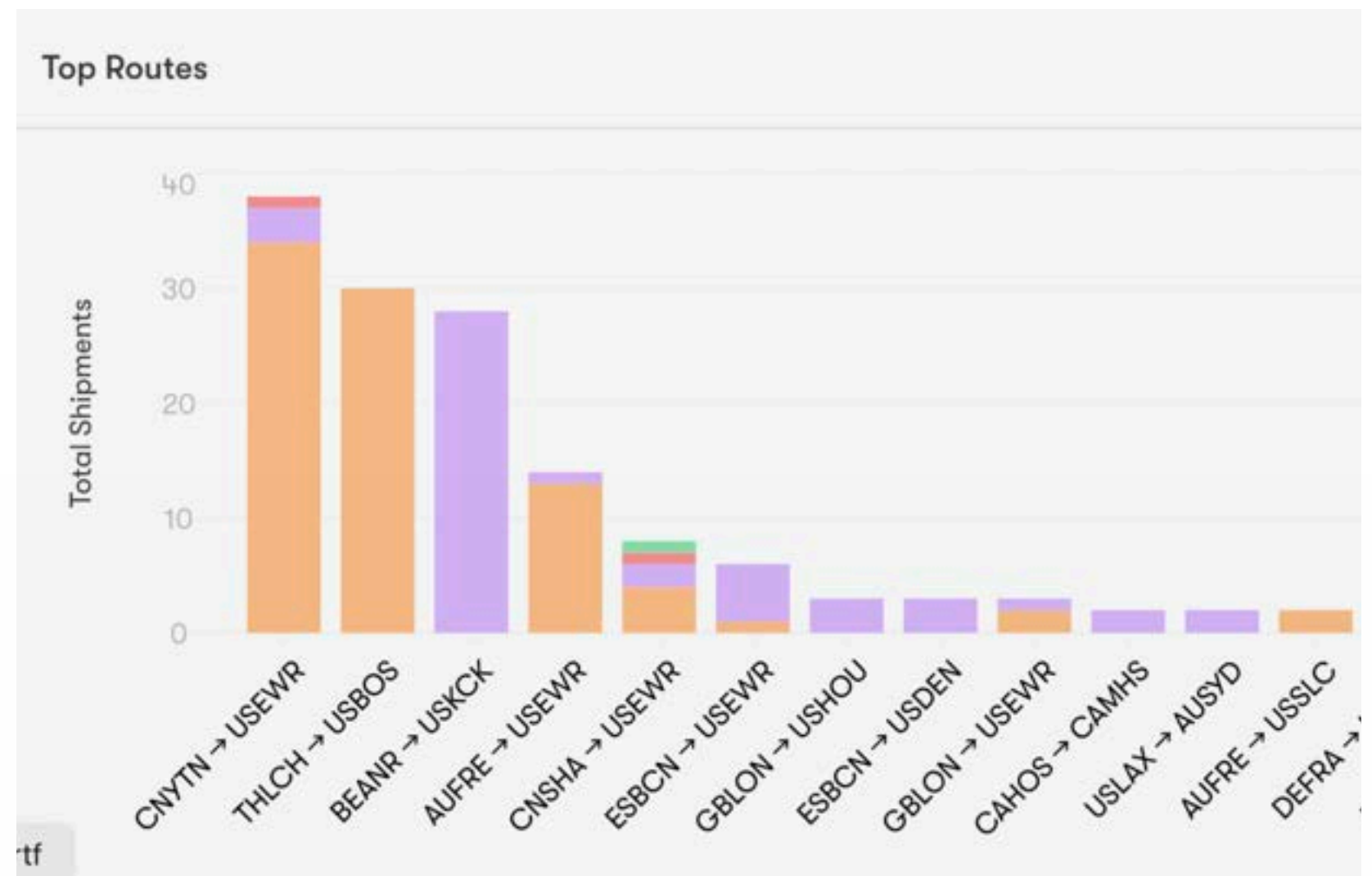
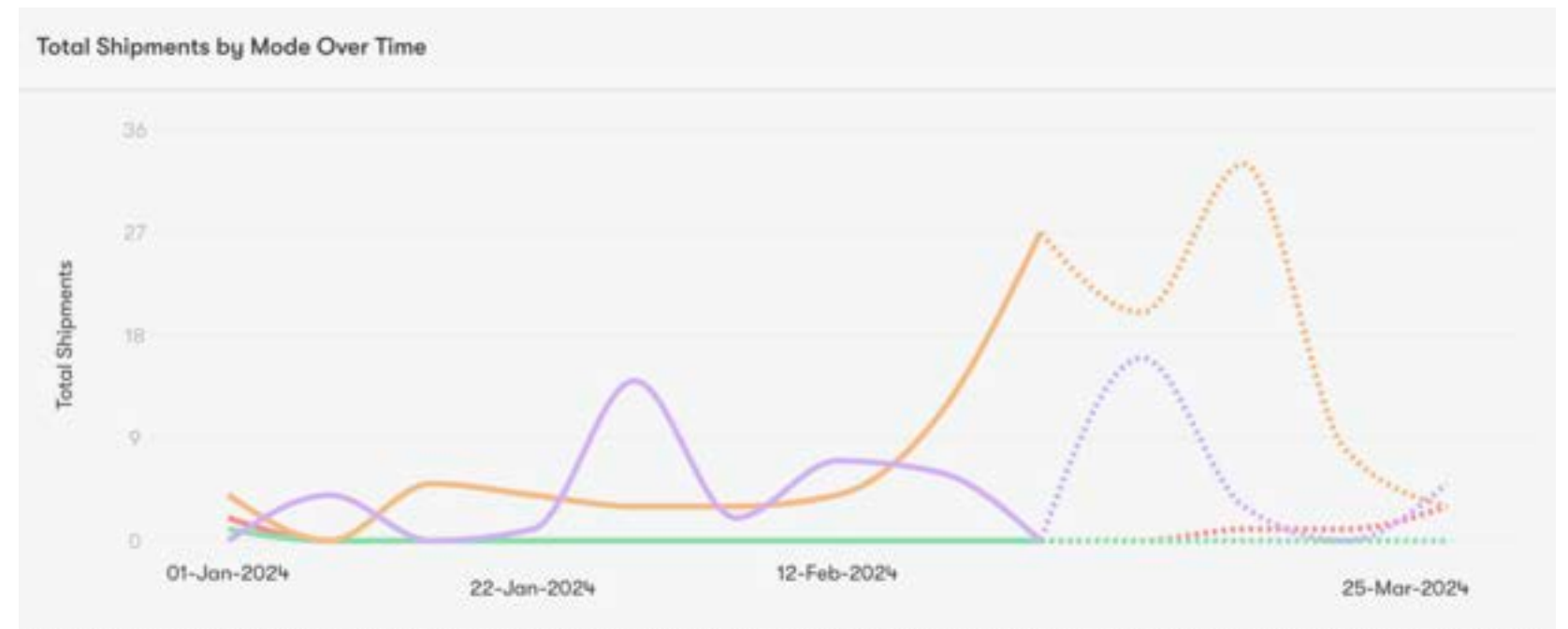
### Dates

|  |                                     |
|--|-------------------------------------|
| ETD Origin Port                          | <input checked="" type="checkbox"/> |
| ETD Origin Port with Variance            | <input type="checkbox"/>            |
| ETD Origin Port - Updated At             | <input type="checkbox"/>            |
| ETD Origin Port - Original               | <input type="checkbox"/>            |
| ATD Origin Port                          | <input type="checkbox"/>            |
| ETA Final Destination Port               | <input type="checkbox"/>            |
| ETA Final Destination Port with Variance | <input checked="" type="checkbox"/> |
| ETA Destination Port - Updated At        | <input type="checkbox"/>            |
| ETA Destination Port - Original          | <input type="checkbox"/>            |
| ATA Final Destination Port               | <input type="checkbox"/>            |
| ETA Final Delivery                       | <input checked="" type="checkbox"/> |
| ATA Final Delivery                       | <input type="checkbox"/>            |
| Pickup From Date                         | <input type="checkbox"/>            |





Use our Analytics page to understand trends across all your shipments - total cost, volume, weight, trade lane information, top routes. Configure the time period you are analyzing, and use the time comparison feature to understand trends happening YoY or QoQ. All of this is important to make sure you're shipping products in the most efficient way for your business. (We will help you keep an eye on all of this data too.)

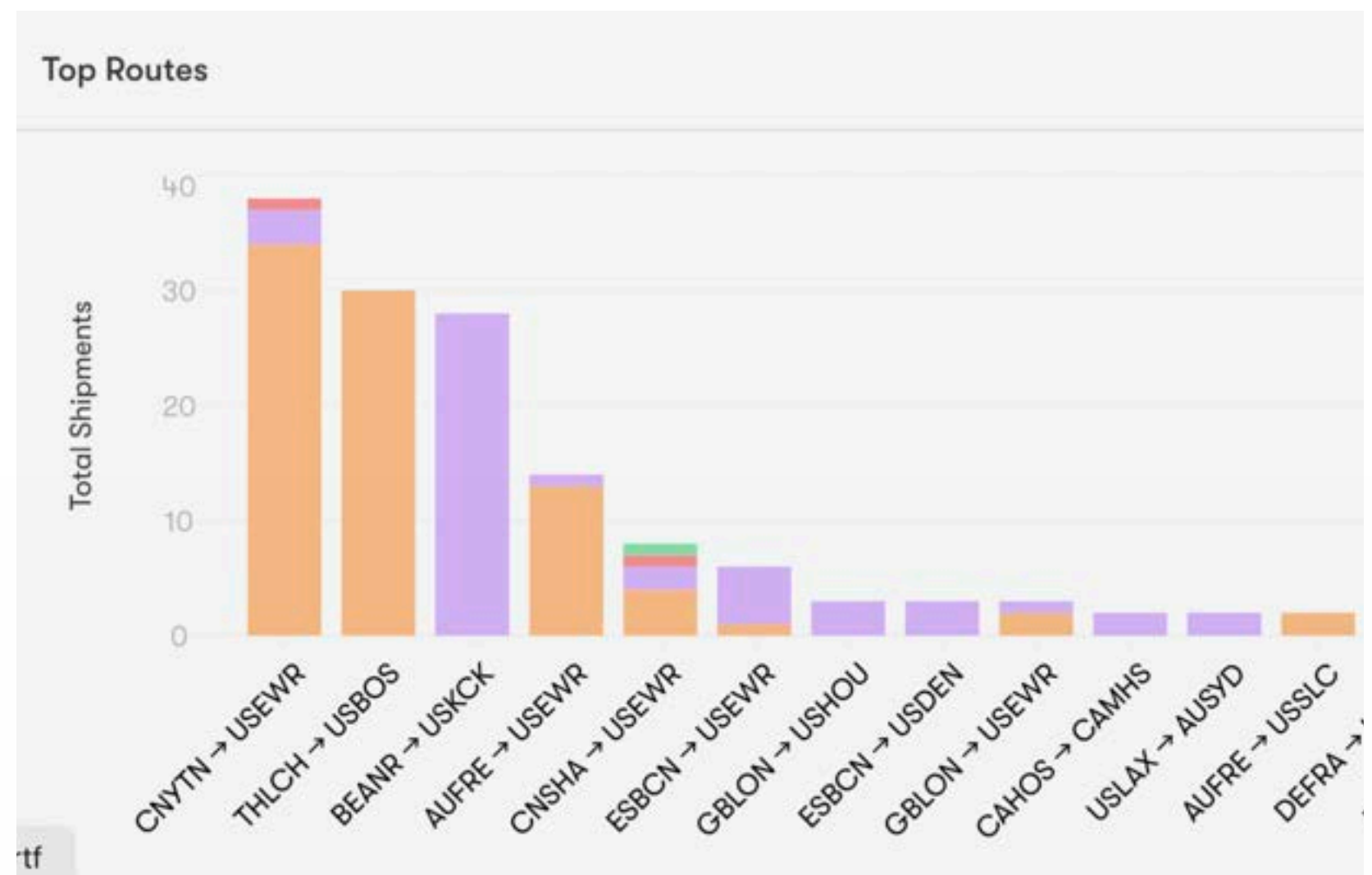
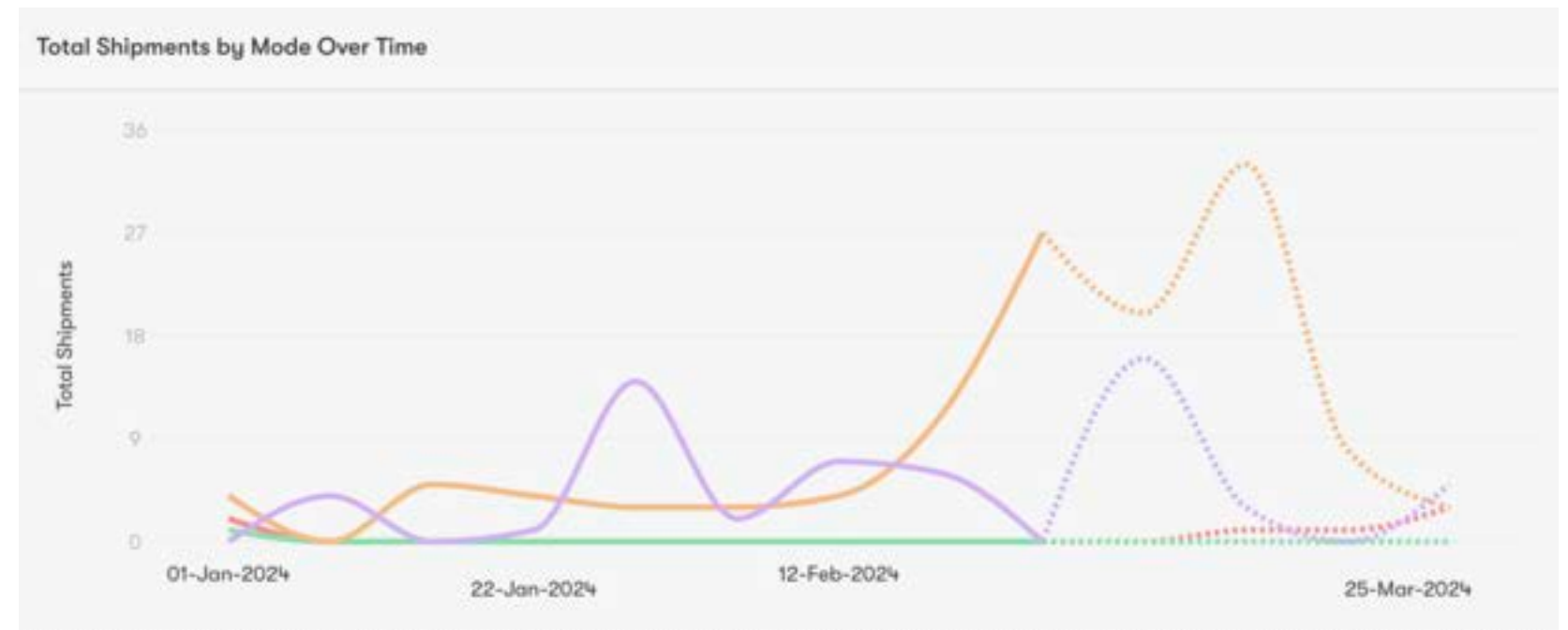




## Measure Service Levels and Continuously Drive Improvements In Our Supply Chain

Our comprehensive analytics page provides insights into trends across all your shipments. With the ability to sort and analyze data by total cost, volume, weight, and trade lanes, you can identify your top routes and optimize your logistics strategy. Customize the time period for analysis and leverage the time comparison feature to easily track year-over-year (YOY) or quarter-over-quarter (QOQ) trends. These tools empower you to further enhance your operations.

Additionally, you can set up proactive notifications for exceptions and customs holds. These alerts help identify potential delays or fees, enabling us to collaborate on solutions to avoid or mitigate these issues.







# Custom, Real-Time Notifications

We offer a variety of notifications including transit statuses, customs statuses, exceptions, order statuses, and more. Our clients can customize their notifications to suit their needs.

## Exceptions

- ☒ Planned Origin Port ETD Missed
- ☐ Planned ETA Missed
- ☐ PGA Customs Hold
- ☒ Container On Hold
- ☐ Container Not Delivered On Time
- ☒ Full Container Not Removed On Time
- ☒ Empty Container Not Returned On Time

## Add Notifications

Select the events for which you would like to receive notifications.

Shipments

Shipment Status

☒ Booking Confirmed

☒ Pickup In Progress

☐ At Origin

☒ In Transit

☒ At Destination

☐ Out For Delivery

☐ Released For Delivery

☒ Delivered

Customs Status

☐ Export Customs Commenced

☐ Export Customs Cleared

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☒ Container On Hold

☐ Container Not Delivered On Time

☒ Full Container Not Removed On Time

☒ Empty Container Not Returned On Time



## Reporting Functionality and Custom Reports

We provide in-platform visibility into all shipments, orders, bookings, invoices, and more. Clients can customize their views to include the information most relevant to them. Clients can export all data to CSV on-demand for easy sharing with others, or further analysis using your go-to spreadsheet tool.

200 of 243 results

Download table to .csv

| Pinned | Shipment ID | Mode  | Transport Status      | Shipper (Supplier)               | Origin Country |
|--------|-------------|-------|-----------------------|----------------------------------|----------------|
|        | S00001771   | Ocean | Pickup In Progress    | Shanghai Furniture Limited Co... | China          |
|        | S00001706   | Ocean | Pending               | Sicilian Fine Wines              | Canada         |
|        | S00001766   | Ocean | Pending               | Silk Road Housewares             | China          |
|        | S00001207   | Ocean | Released For Delivery | Silk Road Spices                 | Thailand       |
|        | S00001180   | Ocean | Released For Delivery | Silk Road Spices                 | Thailand       |
|        | S00001202   | Ocean | Delivered             | Silk Road Spices                 | Thailand       |





## Describe your platform's search capabilities. Is your platform real-time searchable from a single search bar, across all data fields, by keyword?

Our platform includes real-time global search. From anywhere in the platform you can search for shipments based on a number of fields including: Shipment ID; Order ID; Container Number; Product Code; House Bill; Master Bill; Airway Bill; Seal Number; Declaration Entry Number; Trucking Job ID.

### What are you looking for?

Consider using identification codes such as: Shipment ID; Order ID; Container Number; Product Code; House Bill; Master Bill; Airway Bill; Seal Number; Declaration Entry Number; Trucking Job ID.

Shipments (1)Declarations (0)Orders (0)Trucking (0)

1 search results found for "1771"

Sort ByETA Newest → OldestFilters

S00001771 Shipment  
S0000**1771** Shipment ID

Pickup In ProgressETA: 30-Apr-2024ATA: -->



## **For customs brokerage, keep reports of imported goods and keep customs documents and records within the time period set by US law.**

All customs documents stored in our back-end operational system are also available to you from our client platform, and you can set up notifications for newly accessible documents. The data in the platform is accessible indefinitely; there is no timeframe after which data is lost, so we can satisfy all document retention requirements.





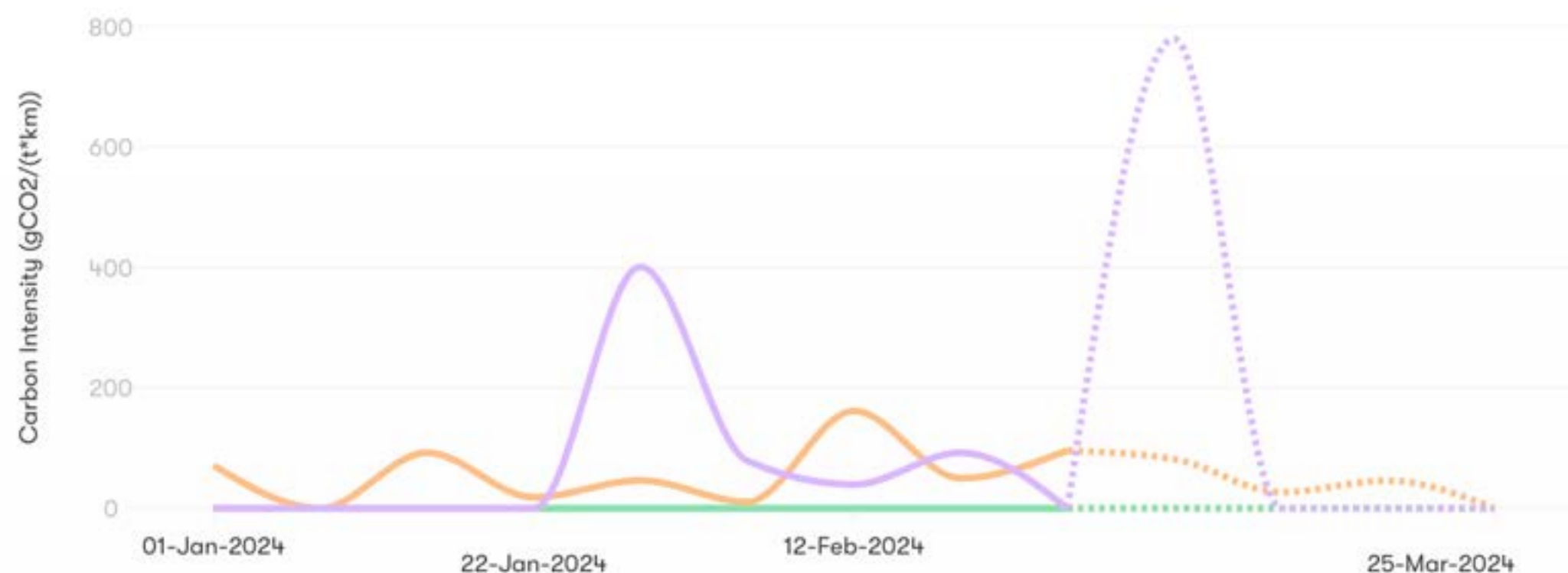


## CO2 emissions tracking?

We provide CO2 emissions tracking for individual shipments as well as aggregate reporting for broader analysis. The calculations are provided by Lune (audited & accredited by Smart Freight Centre, following the GLEC Framework, and compliant with ISO 14083). We provide total CO2 emissions in tons for each shipment, as well as a Carbon Intensity Over Time analysis across all shipments.

| Shipment ID | CO2e Emissions |
|-------------|----------------|
| S00001226   | 2.14 t         |
| S00001765   | --             |
| S00001763   | --             |
| S00001773   | 8.64 t         |
| S00001194   | 3.51 t         |
| S00001196   | 3.51 t         |

Carbon Intensity Over Time





## Please provide a sample list of in-transit milestones used in your visibility platform.

### *Shipment milestones:*

|                       |   |
|-----------------------|---|
| Pending               | The shipment has not started its journey                                  |
| Booking Confirmed     | The booking has been confirmed and turned into a shipment                 |
| Pickup In Progress    | The shipment is being picked up and taken to port of origin               |
| At Origin             | The shipment is at port of origin   |
| In Transit            | The shipment is in transit between port of origin and port of destination |
| At Destination Port   | The shipment is at port of destination                                    |
| Out For Delivery      | The shipment is leaving port, and we are handling final delivery          |
| Released For Delivery | This shipment is leaving port, and we are not handling final delivery     |
| Delivered             | The shipment was successfully delivered to final destination              |

### **Customs Statuses:**

Import Customs Commenced, Import Customs Cleared, Import Customs Hold, Export Customs Commenced, Export Customs Cleared

Critical container dates:

Estimated Full Delivery, Return Empty By, Empty Returned On, Empty Needed By, Departure Estimated Pickup, CTO Storage Start, CFS Storage Start





## Accounting Access

- **User specific access to accounting tab - feature**
  - You can control who on your team can have access to the accounting tab
  - Send this inquiry via your sales person or simply submit it via ***dglit@dedola.com*** and our team will enable it for you
- **Container Tab**
  - View data by container specific




The screenshot shows the DEDOLA Shipment Tracking interface. The top navigation bar includes 'Dashboard', 'ISF', 'Shipments', 'Analytics', and 'Accounting'. The 'Shipments' dropdown menu is open, showing 'Shipments' and 'Containers' options. The 'Containers' tab is selected, displaying a table of container data. The table has columns for Container Number, Shipment Number(s), Order Number(s), Container Goods Description, and Shipment ETA. The table shows 200 of 12963 results. Summary cards at the top indicate 28 containers to be removed in the next 10 days, 8 containers to be returned in the next 10 days, and 50 possible charges.

| Container Number | Shipment Number(s) | Order Number(s)             | Container Goods Description          | Shipment ETA |
|------------------|--------------------|-----------------------------|--------------------------------------|--------------|
| EGHU3531847      | SSI2405001133      | 16741, 16801, 17045, 173... | 138 CARTONS= 738 PCE OF PART OF E... | 31-Jul-2024  |
| TEMU4310463      | SSI2405001111      | 16985, 17047, 17400, 17...  | 112 CARTONS ELECTRIC GUITAR AS PE... | 31-Jul-2024  |
| TGBU3239360      | SSI2404001054      | 5376, 5373, 5378            | EXPORT STANDARD WOODEN BOX W...      | 12-Jul-2024  |
| MSMU1561424      | SSI2404000767      | - -                         | 101 CARTONS= 552 PCE OF MUSICAL I... | 30-Jun-2024  |
| TLLU6107604      | SSI2404001067      | - -                         | PVC BLIND                            | 21-Jun-2024  |












- **Accounting tab**

- Clients can reconcile and pay invoices through their TrakITPRO portal

 Dashboard Shipments ▾ Analytics Accounting   Chan

# Invoices

200 of 4398 results   

| Actions   | Order ID ▾            | Transaction # ▾ | Transaction Date ▾ | Due Date ▾  | Invoice Status ▾   | Job Invoice # ▾ |
|---|-----------------------|-----------------|--------------------|-------------|--|-----------------|
|  Add to Cart | 09007049, 09007...    | 00035983        | 08-May-2024        | 02-Jun-2024 |  Unpaid | SSI2404000809   |
|  Add to Cart | 09007924, 09007...    | 00035960        | 08-May-2024        | 18-May-2024 |  Unpaid | SAI2404001077   |
|  Add to Cart | 2454, 2417, 2423, ... | 00035343        | 08-May-2024        | 12-Jun-2024 |  Unpaid | SSI2404000941   |

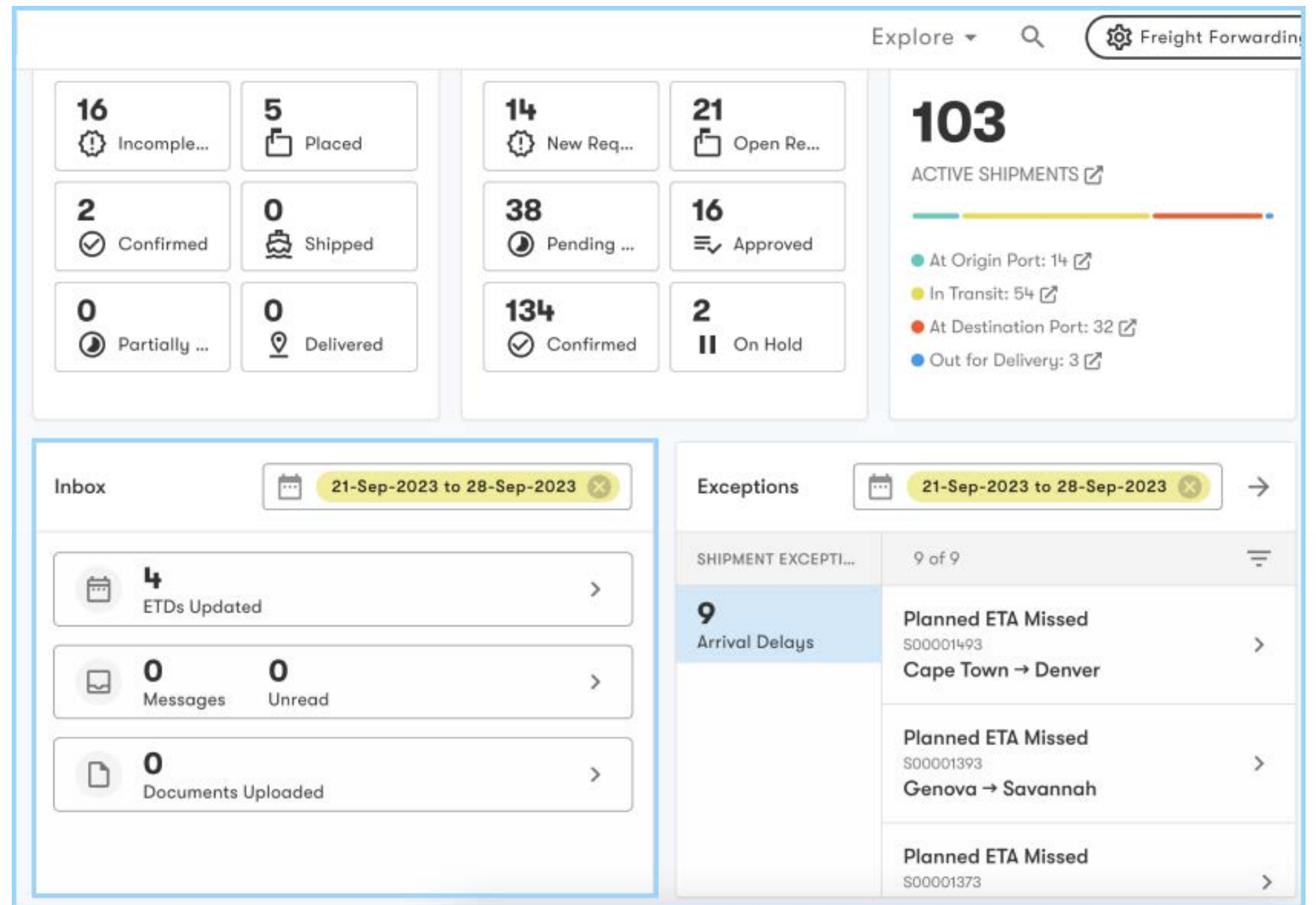




## In-App Messenger

The In-App Messenger allows users to maintain organized conversations, within the context of a specific order, booking, or shipment.

View all of your messages from the Inbox card on the dashboard, where you can see the number of total and unread messages in your account.





You can also access each message thread through the page that it corresponds to:

- Shipment Details
- Trucking Details
- Order Details
- Booking Details

## Messenger Notification Settings

Users can customize when to be notified about a message in the Notifications tab of the Settings page. See Settings Menu for more details.

The screenshot displays the DEDOLA shipping management interface. At the top, the shipment ID **S00001101** is shown, along with the route **Commercial Kitchenwares (Shanghai, CN) → Restaurant Supply (Houston, US)**. A **Create Booking** button is visible in the top right corner. The main content area is divided into two tabs: **Planning Complete** (active) and **Tran**. Below the tabs, the **Shipment Details** section provides information about the route, type (FCL), and bill of lading (Master Bill, House Bill, Primary). A **CO2e Emissions** section indicates that calculations will be available once the shipment is complete. A **Cargo Details** section is also visible at the bottom. Overlaid on the right side of the interface is a **Conversation on this shipment** messenger window. This window shows a message from **Freight Forwarding Co.** dated **09/21/2023**. The window includes a text input field for leaving a question or comment, a **Add message** button, and formatting options (**B**, **I**, **U**). The Mapbox logo is visible in the bottom right corner of the interface.

